# Financial Results Briefing for FY2023

Increase in active terminals contributes to recurring revenue, leading to increase in market share and profitability

November 14, 2023

GMO Financial Gate, Inc.

(Ticker: 4051, TSE-Growth)

14<sup>th</sup> IR Presentation



https://gmo-fg.com/



# **Cautionary Note Regarding Presentation Materials**

The content of these presentation materials is based on generally recognized economic and social conditions, as well as assumptions judged to reasonable by GMO Financial Gate as of November 14, 2023

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# **Summary of Financial Results for FY2023**

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Increased revenue, profit above prior forecast, made aggressive recruitment and administrative expenses

### • FY2023 Full Year Results P6

- Revenue: **¥15.90 bn (YoY+54.5%)**
- Operating Profit: **¥1.12 bn (YoY+51.3%)**

### Revenue Categories

- Initial Revenue: **¥11.11 bn (YoY+55.2%)**
- Recurring-Model revenue: ¥4.79 bn (YoY+53.0%)

### ● KPI Full Year P14~P17

- Transaction Volume (Number of Transactions): 0.48 bn (YoY+61.4%)
- GMV: ¥4.14 tn (YoY+68.6%)
- Number of Active Terminals (4Q): 298 K (YoY+99 K, YoY+49.8%)



- Installation of terminals for Japan Post have been completed for c. 20K / 20.6K terminals started operation in 3Q to contribute to recurring revenue P10, P15
- Started service to JTB from 4Q plan to finish installation in 1H



- Full-time employees reach 100 people plan to keep a small exceptional team, but will continue hiring employees that support business expansion P 12
- Awarded "Awards for Excellence in Corporate Disclosure" which is chosen by Securities Analysts Association of Japan. Further commitment to strengthen/enhance IR P 35

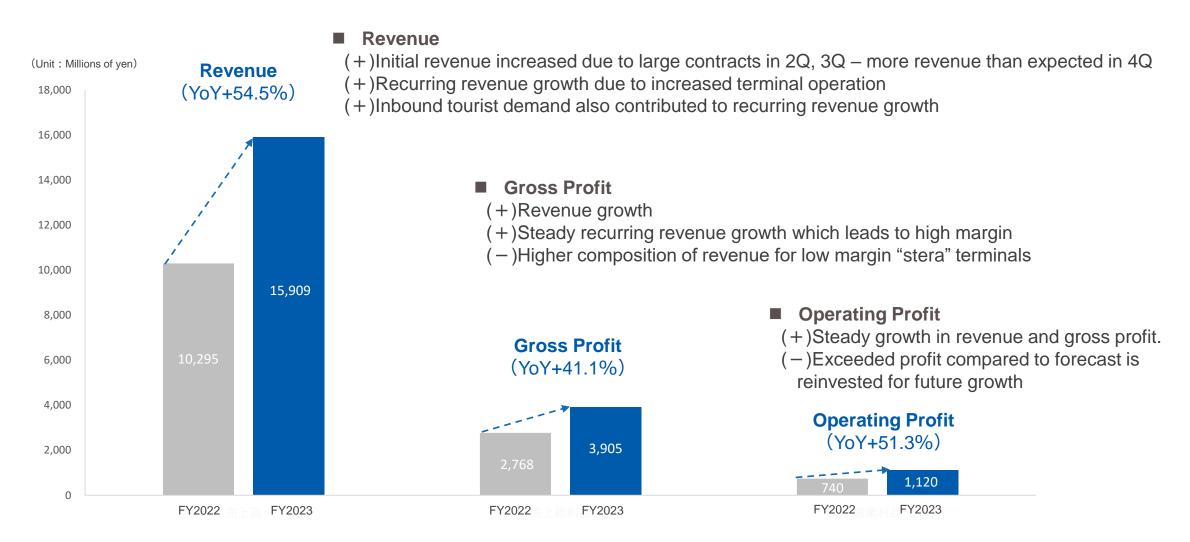
# 1.2 Summary of Financial Results

Full year results ended above forecast revision released on August 9<sup>th</sup> – increased dividends due to profitability increase and profit sharing with shareholders

(Millions of yen)	FY2022 Full Year Results	FY2023 F Forecast F (Released (Forecast) beginning	Revision Aug. 9) ast at	FY2023 Full Year Results	FY2023 Full Year Results (Forecast at beginning of FY)	YoY		
Revenue	10,295		<b>15,000</b> (12,470)	15,909	<b>106.1%</b> (127.6%	+54.5%		
Gross profit	2,768		<b>3,600</b> (3,136)	3,905	<b>108.5%</b> (124.5%	+41.1%		
Operating profit	740		<b>1,020</b> (930)	1,120	<b>109.8%</b> (120.5%	+51.3%		
Profit attributable to owners of pare	nt 472		<b>631</b> (580)	746	<b>118.3%</b> (128.7%	+58.0%		
Dividend per share (yen)	<b>29</b> * *Reflects	s stock split of 1:2	<b>39</b> * (35.5)	46	fter forecast revision +7 defore forecast revision (+11.5)	+17		
KPIs	Number of Active Term	inal		Transaction Volume		GMV		
4Q only (YoY)	298,818 (+49.8%)	8,818 (+49.8%) Approx. 144.38 mn (+56.5%) Approx. ¥1.19 tn (+58.4%)		¥1.19 tn(+58.4%)				
FY (YoY)	-	_		ox. 488.22 mn(+61.4%)	Approx.	Approx. ¥4.14 tn (+68.6%)		

# 1.3 Major Topics Regarding Financial Results

Revenue and gross profit are above forecast, leading to aggressive investment for future growth – however operating profit growth exceeds 1.5x YoY



# 1.4 Revenue by business model (YoY)

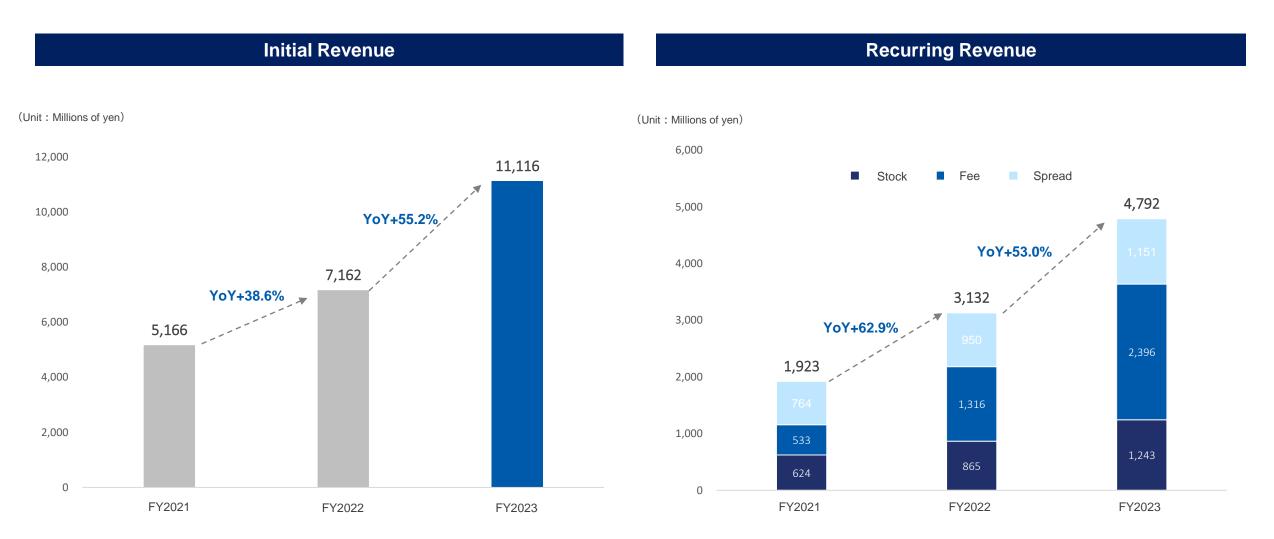
Large pipeline conversion led to composition of initial sales, however, recurring revenue in fees led to revenue growth which led to the same level of growth with initial revenue. Spread returns to 20% growth

	(Unit: Millions of Yen)	FY2022 (Composition %)	FY2023 (Composition %)	YoY
	Initial	7,162 (69.6%)	11,116 (69.9%)	+55.2%
1	Recurring-Model	3,132 (30.4%)	4,792 (30.1%)	+53.0%
	Stock	865 (8.4%)	1,243 (7.8%)	+43.7%
	Fee	1,317 (12.8%)	2,396 (15.1%)	+82.0%
	Spread	950 (9.2%)	1,151 (7.2%)	+21.2%
	Total Revenue	10,295 (100.0%)	15,909 (100.0%)	+54.5%



# 1.5 Revenue by business model (Full Year)

Initial, recurring continues steady YoY growth
Pipelines and seasonal reasons led to bumpiness in QoQ, however, steady growth on a full year basis



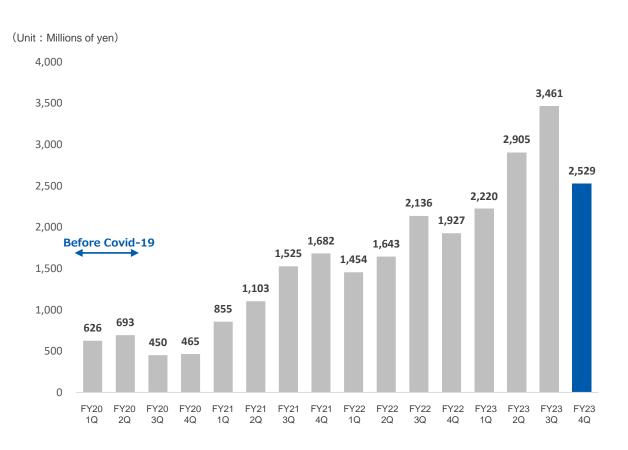


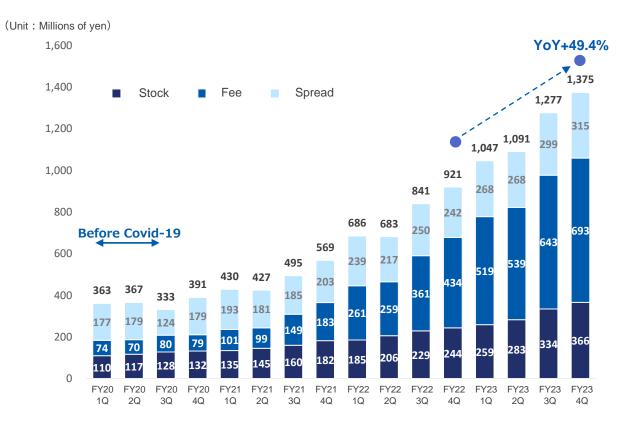
# 1.6 Revenue by business model (Quarterly)

Initial: Concentrated pipeline conversion in 2Q, 3Q – high level of pipeline conversion in 4Q Recurring: Consistent revenue increase due to increase in active terminals

**Initial Revenue** 

**Recurring Revenue** 







# 1.7 Gross profit composition ratio

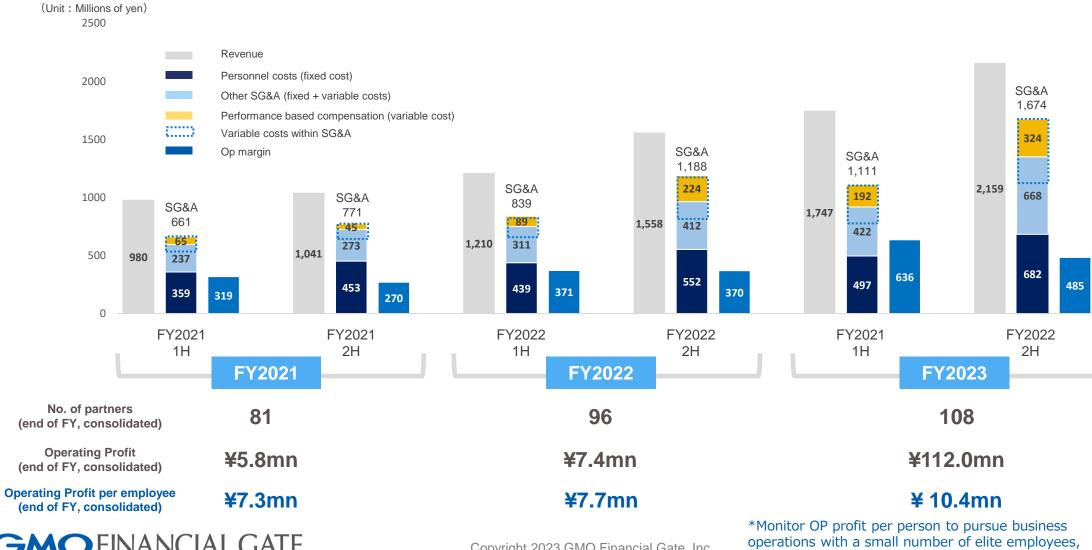
### Growth in recurring revenue leads to steady profitability base

#### **Composition by Product Category (Revenue and Gross Profit)** (Unit: Millions of yen) 18,000 Initial Recurring 15,909 16,000 14,000 4,792 Recurring 30% 12,000 10,295 10,000 Recurring 30% 3,132 7,089 8,000 1,923 Recurring 27% 6,000 Initial 70% 11,116 3,905 4,000 2,768 7,162 Initial 70% 2,020 **Recurring 70%** Initial 73% 5,166 2,730 **Recurring 64%** 2,000 1,759 Recurring 53% 1,080 Initial 30% Initial 36% 1,175 940 Initial 47% 1,009 Revenue **Gross Profit** Revenue **Gross Profit Gross Profit** Revenue FY2022 FY2023 FY2021



# 1.8 SG&A and Profit Trends (half-year transition)

Proactively executed investment for growth which are variable costs (1. performance based compensation, 2. other administrative costs) - however leveraged business growth which led to profitability increase





# **KPI**

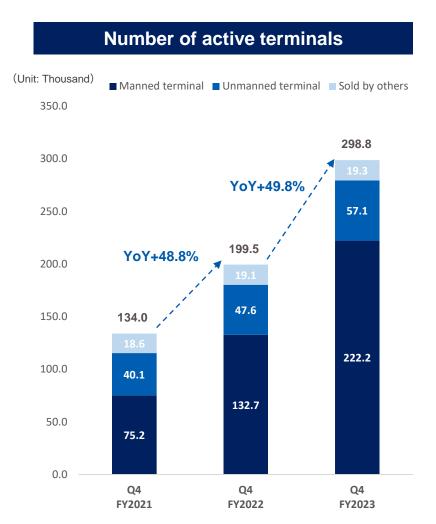
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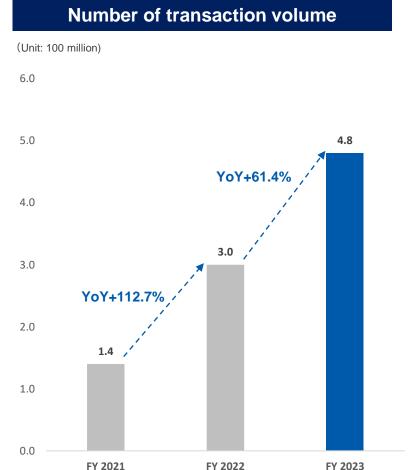


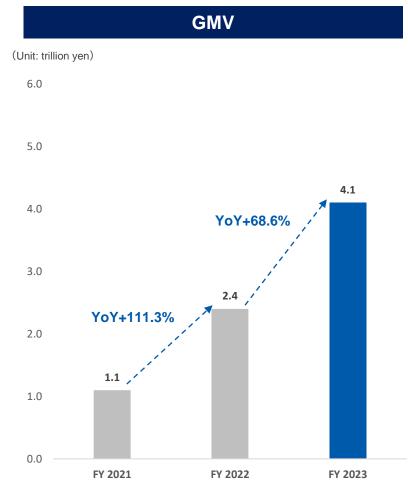
# 2.1 Main KPI (Full-year)

No. of Active Terminals: Growth in manned and unmanned terminals drive the increase in the number of active terminals

Number / GMV : Growth exceeded target of YoY +50% due to increase in number of active terminals



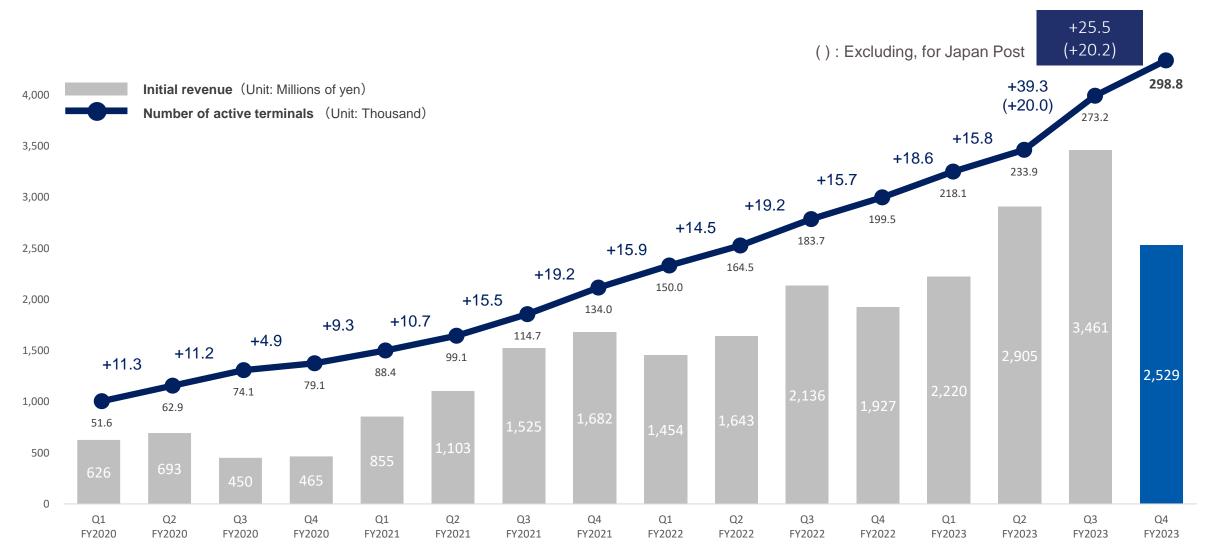






### 2.2 Initial Revenue and No. of Active Terminals (Quarterly)

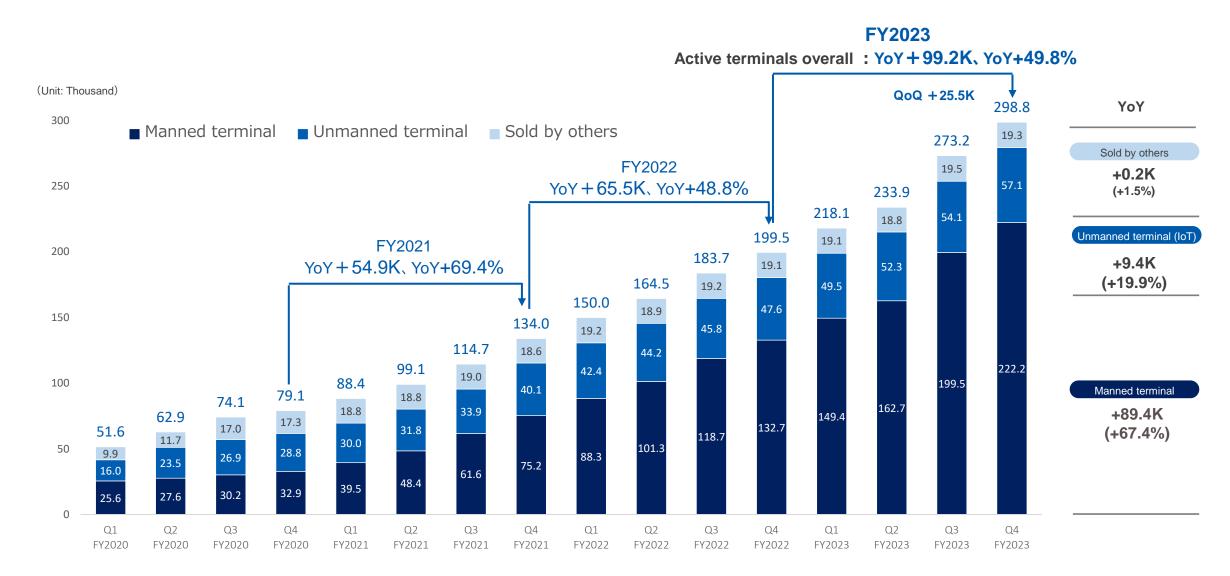
Initial revenue was bumpy due to pipeline conversion, however, number of active terminals led to steady growth





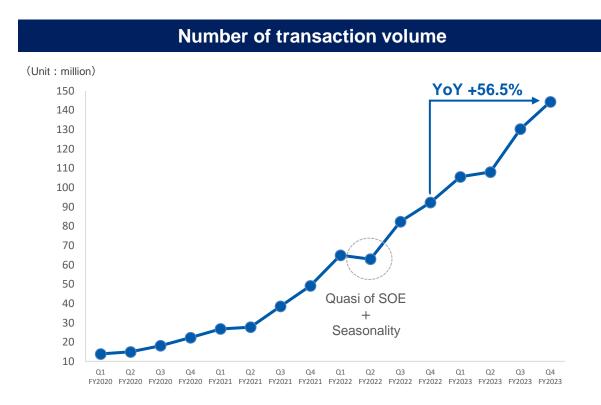
# 2.3 Consolidated KPI (Number of active terminals)

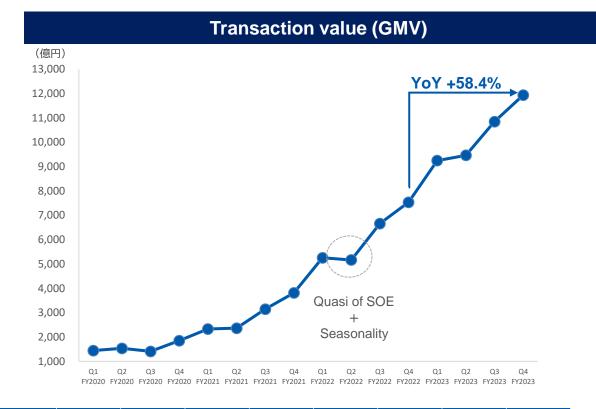
### Continuous high growth mainly in manned terminals



### 2.4 Consolidated KPI (Quarterly Transaction volume / GMV)

Number of transaction, GMV leads to steady growth Decrease in GMV per terminal decreased, however, this is due to seasonality and increased penetration in the micropayment area





Transaction volume
(10 K)
Transaction value
(GMV) (¥100 M)

Q1 FY2020	Q2 FY2020	Q3 FY2020	Q4 FY2020	Q1 FY2021	Q2 FY2021	Q3 FY2021	Q4 FY2021	Q1 FY2022	Q2 FY2022	Q3 FY2022	Q4 FY2022	Q1 FY2023	Q2 FY2023	Q3 FY2023	Q4 FY2023
1,383	1,494	1,809	2,231	2,682	2,774	3,848	4,913	6,497	6,292	8,237	9,224	10,553	10,804	13,026	14,438
1,442	1,534	1,406	1,849	2,328	2,361	3,141	3,810	5,251	5,161	6,658	7,530	9,242	9,459	10,842	11,930



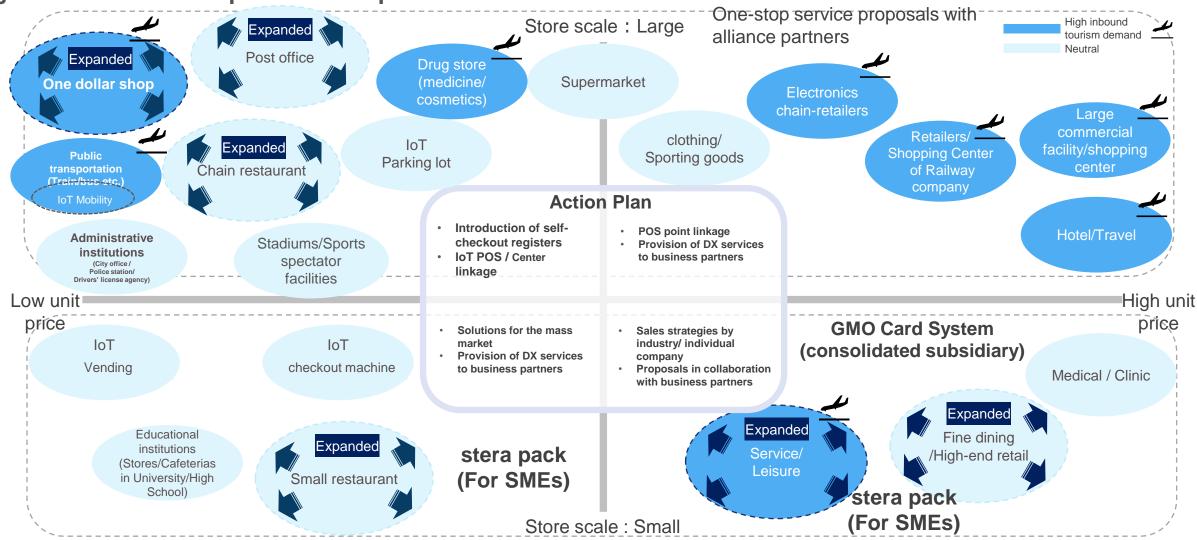
# **Business Highlights**

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# 3.1 Merchant Industry

Terminals for Japan Post were placed on-site in 4Q Trends in installation locations have not changed significantly since 3Q – continuation of well balanced growth that is not dependent on specific industries

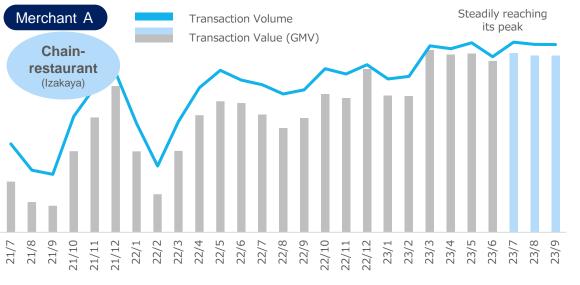


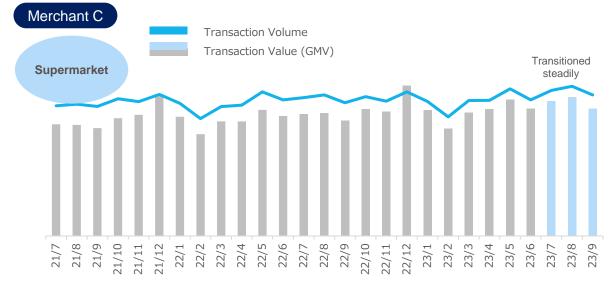
# 3.2 Transaction Trends by Industry (Q4)

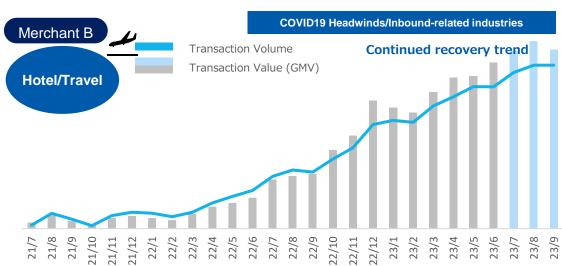


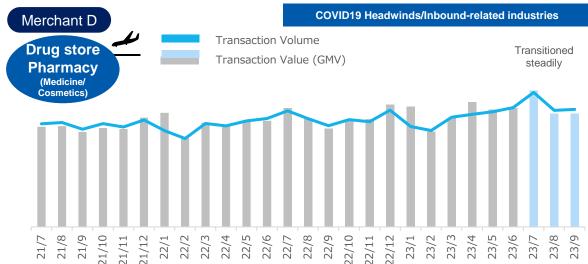
: High inbound tourism demand

### Continuous growth in the hotel, tourism industry – the reopening effect has reached its peak



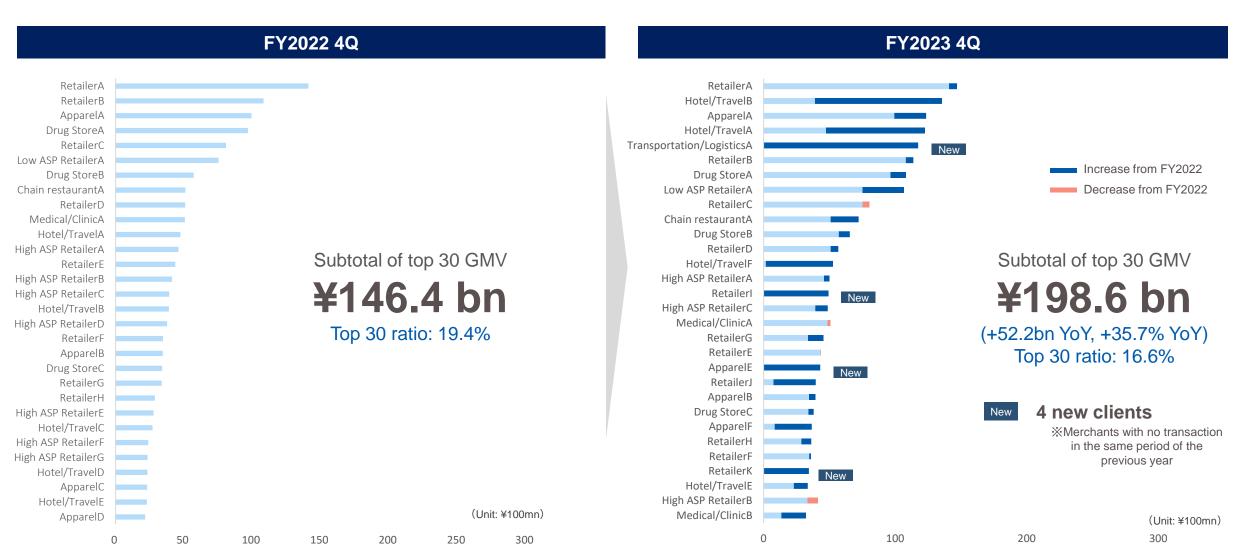






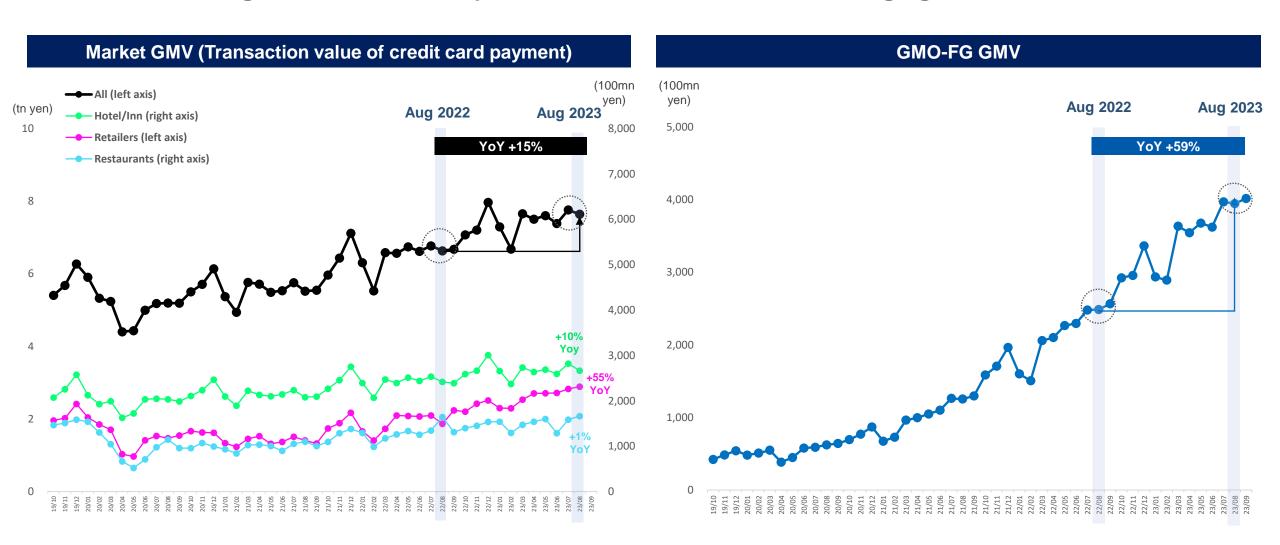
### 3.3 Top 30 ranked merchants (GMV basis)

Hotels, tourism industry are ranked high due to reopening effect, however, dependence to specific merchants have decreased due to growth in GMV



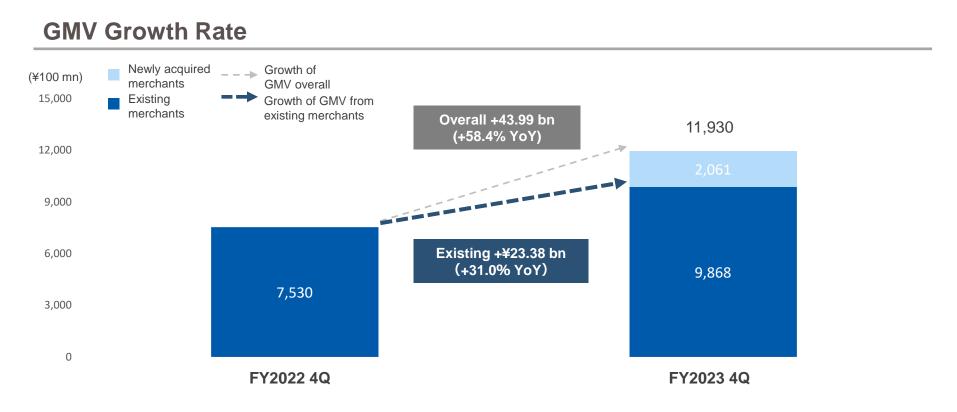
# 3.4 Comparison to Market Growth (August YoY)

Market growth is at +15%YoY while GMO FG GMV is at +59% YoY Growth of existing merchants and acquisition of new merchants drives high growth



### 3.5 Settlement Platform which Grows with its Merchants

GMO-FG GMV grew at +58% YoY for 4Q, +31%YoY for existing merchants Merchants grew with GMO-FG's settlement platform



<sup>\*</sup>Existing merchants are calculated as the number of merchants in the same period of the previous year. Existing merchants increase in "the number of payment terminals" and "new store openings" are also considered as existing growth.



# **FY2024 Forecast**

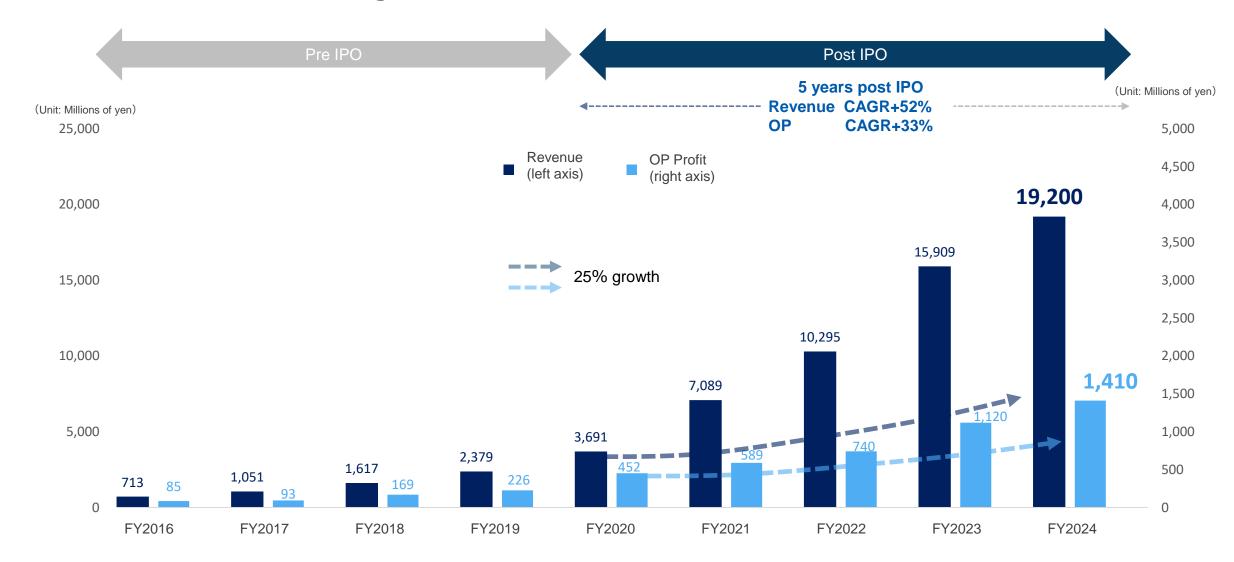




### 4.1 Track Record of Growth

Goals: Revenue: CAGR +25%, Op Margin: +25%

Track Record: Well above +25% growth

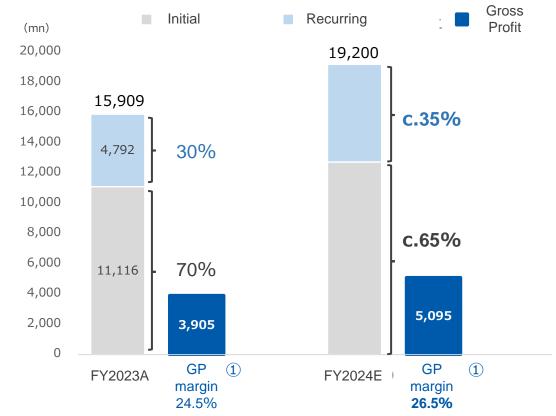




### 4.2 Forecast for FY2024

# Initial revenue is expected to grow, even with large pipeline conversion in FY2023 Composition of recurring revenue forecasts improvement of gross profit

(mn)	FY2023	FY2024	YoY
Revenue	15,909	19,200	+20.7%
Gross profit	3,905	5,095	+30.5%
Operating profit	1,120	1,410	+25.9%
Profit attributable to owners of parent	746	859	+15.1% <sup>2</sup>
Earnings per share	90.25	103.67	
Dividend per share	46	52	_
			· /



#### \*Profit level for FY2024

- Gross profit> expected to improve due to proportion increase of recurring revenue
- 2 <Net income> due to tax benefits in FY2023, lower level of growth than operating profit



# **Growth Strategy and Progress**

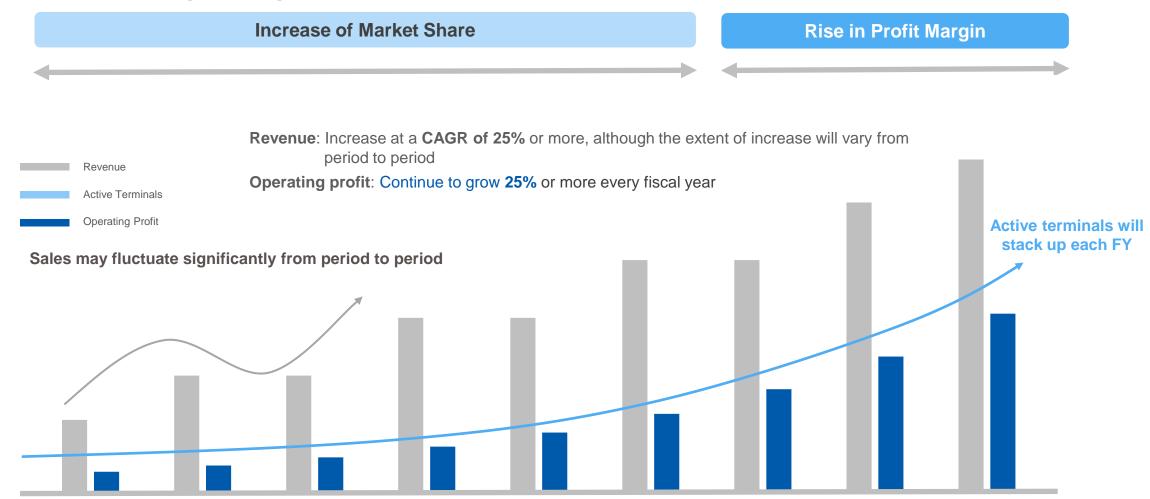
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### 5.1 Image of rise in Rev & OP

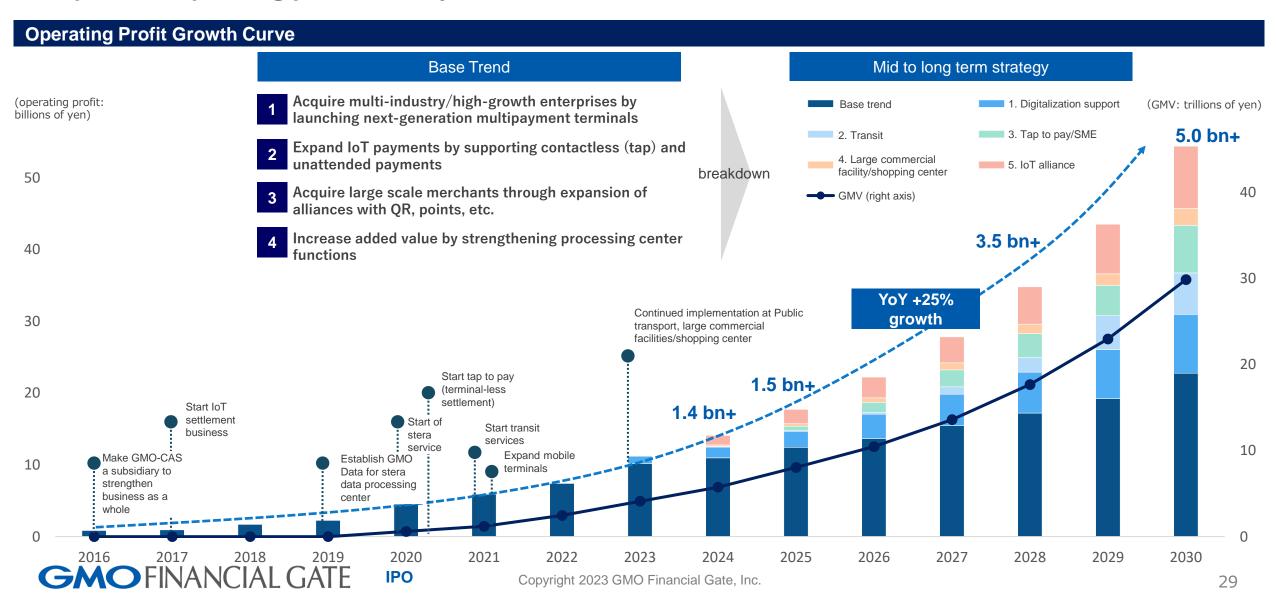
Market Share Expansion Phase: focus on sales/activation of payment terminals and revenue will be fluctuated.

Margin Increase Phase: recurring revenue will increase due to increase in active terminals which will contribute to operating profit growth



### 5.2 Mid-term Financial Plan

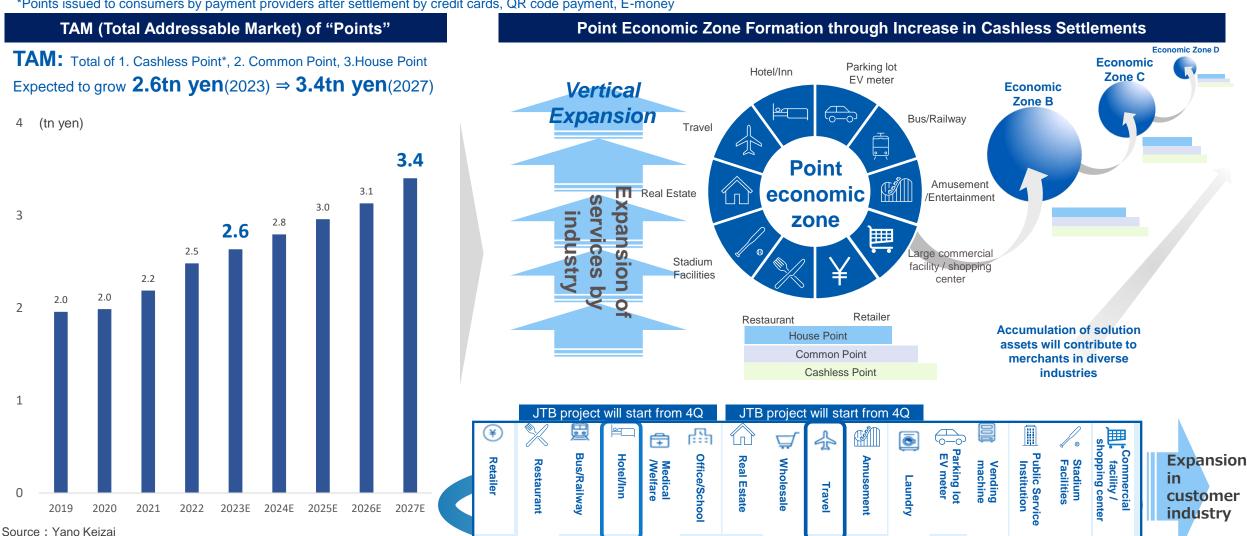
Mid-term plan created at IPO has progressed ahead of schedule – A new five-year plan has been created to promote operating profit of 5bn yen in 2030



Cashless Point\*, Common Point, House Point has led to the continuous growth of point economy - accumulation of point development solution assets led to the acquisition of major merchants in each industry

\*Points issued to consumers by payment providers after settlement by credit cards, QR code payment, E-money

**GMO**FINANCIAL GATE



Horizontal Expansion

1) Payment terminal, 2) Processing center, 3) PSP service

# 5.4 Expansion of Payment Platforms - Mobility Domain

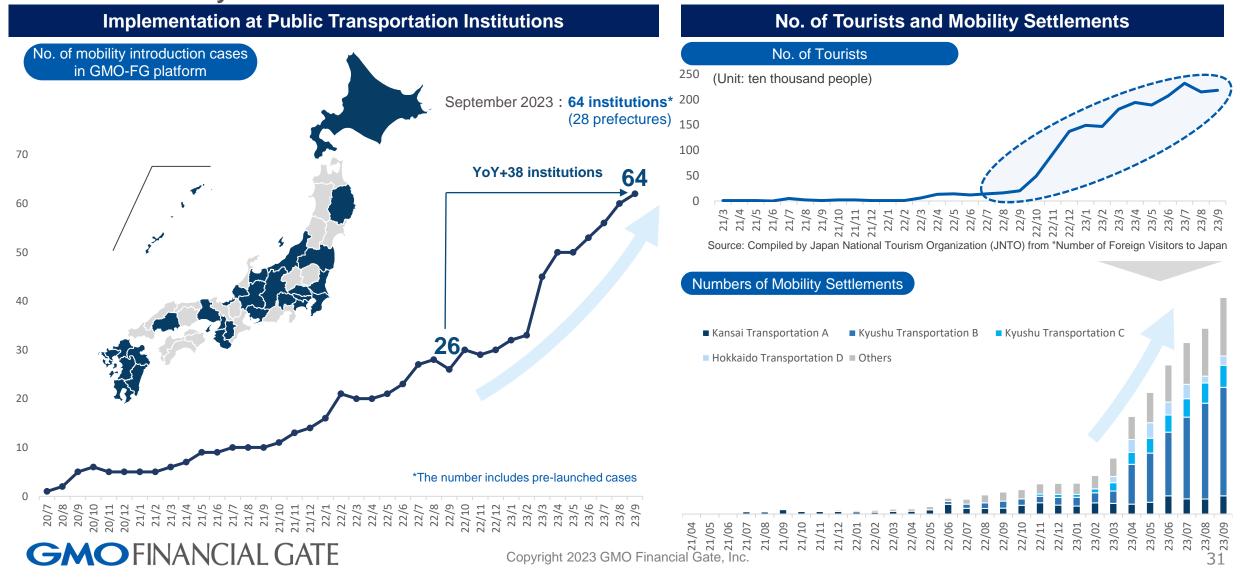
Action plans

1 2

2

3

With the recent increase in the number of foreign visitors to Japan, mobility payments in urban areas are on the rise - provided services to 64 enterprises as of Sept. 2023. Demonstration experiment is scheduled to start with Tokyo Metro from 2024.



### 1,000 terminals expected to be implemented – increase in inbound tourists will contribute to number of trannsactions in public transportation





stera terminal

stera mobile

#### Osaka Metro

Demonstration experiment of Visa touch settlements will start in 2024 leading up to cashless, ticketless entry gates

"Stera transit" (SMCC's public transport solution) will start demonstration experiment at all Osaka Metro stations

International brands other than Visa will be applicable

#### 関西大手私鉄 クレジットカードで改札タッ チ決済導入の動き

11月09日 17時19分



https://www3.nhk.or.jp/kansai-news/20231109/2000079430.html

### Total of 1,000 terminals to be implemented

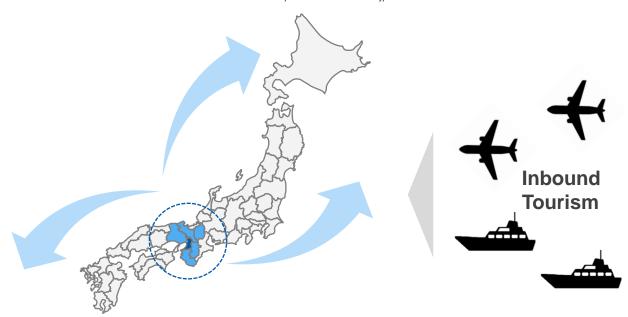


大阪・関西万博 独自電子マネー「ミャクペ!」

VISA 1)))



銀行口座やクレジットカード等からチャージして使える 電子マネーです。Visaタッチ決済とiD決済対応なので、 万博会場の内外を問わず、交通機関やコンビニなど、 会期前からご利用いただけます。



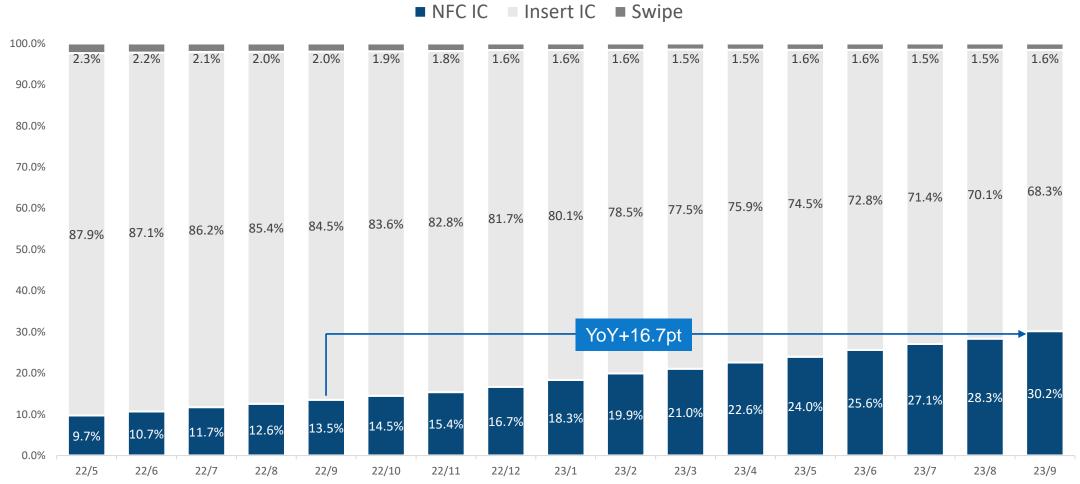
Terminals will support EXPO2025 Original E-Money "MYAKU-PE!" - service to be implemented in May 2024



# 5.6 Expanding use of contactless NFC payment

The percentage of credit touch payments (also known as NFC, near field communication) at our center is on an upward trend. Growing awareness of the convenience of NFC is driving the future spread of credit touch in the mobility field

### Credit and debit payments at our centers / Proportion of payment methods





### 5.7 Expanding ESG Initiatives

Strengthening ESG related disclosure for aiming future step up to the Prime market of Tokyo stock exchange. We are also in the process of improving corporate governance structure and human capital disclosure

#### **ESG Initiative Roadmap** Corporate value **Present** Integrated Report **FTSE Score Acquisition** /Improvement Project Launched Enhanced disclosure Dec. Disclosure of Earned **Project Launched** of human capital Reporting Identification of Website disclosure by **ESG** materiality mid-December **MSCI Score Acquisition** /Improvement Project Launched Non-fossil certificate acquisition started In an effort to improve the scoreIn discussion with CDP first response outside consultants Skill matrix creation HP/Sustainability page GHG calculation/ certification/SCOPE 1-3 Voluntary disclosure of ESG initiatives IPO Time axis 2020 2021 2022 2023 2024 2025

#### To Do's

### / MSCI ESG Rating Acquisition / Launch of Project Team

- · Continuous discussion with consulting services to raise current score of 2.4
- Since the rating is a relative evaluation, keeping an awareness of other companies in the same industry

#### **Identification of ESG Materiality**

- Consideration of the meaning, purpose, and issues of our promotion of ESG
- Board of Directors will plan to pass a resolution and which will be disclosed on the company website, securities report

### **Enhanced Disclosure of Human Capital**

- Visualize data related to human resources, which we consider to be the most important management resource.
- 2023/9 Assuming enhanced disclosure from securities report.

#### FTSE Score Acquisition/Improvement Project Launched

- · Visualize issues assuming that they will be scored in the near future.
- · Started considering countermeasures

**Formed Project Team** 

### Creation of Integrated Report

 We plan to create an integrated report from the perspective of enhancing information disclosure in order to promote management that involves more stakeholders.

### **5.8 Excellence in Corporate Disclosure**

Awarded "Awards for Excellence in Corporate Disclosure" which is chosen by securities analysts for emerging markets. We will commit to continuous dialogue with capital markets at the management level

ディスクロージャー 新興市場銘柄 2023年度 優良企業



Message Video: <a href="https://www.saa.or.jp/standards/disclosure/selectiont">https://www.saa.or.jp/standards/disclosure/selectiont</a>





# **Supplemental Information**

Financials, Investment /

Shareholder Returns



## 6.1 Profit & Loss

Gross profit margin declined due to changes in revenue composition Increased investment but a decrease in SG&A ratio which led to only a slight decrease in operating margin

(Unit: Thousand yen)	FY2022 actual	FY2023 actual	YoY
Revenue	10,295,454	15,909,069	+54.5%
COGS	7,527,314	12,003,608	+59.5%
Gross profit	2,768,140	3,905,460	+41.1%
SG&A	2,027,612	2,785,136	+37.4%
Operating profit	740,527	1,120,324	+51.3%
Ordinary profit	745,831	1,114,159	+49.4%
Profit attributable to owners of parent	472,523	746,433	+58.0%



# 6.2 Revenue by business model (Quarterly)

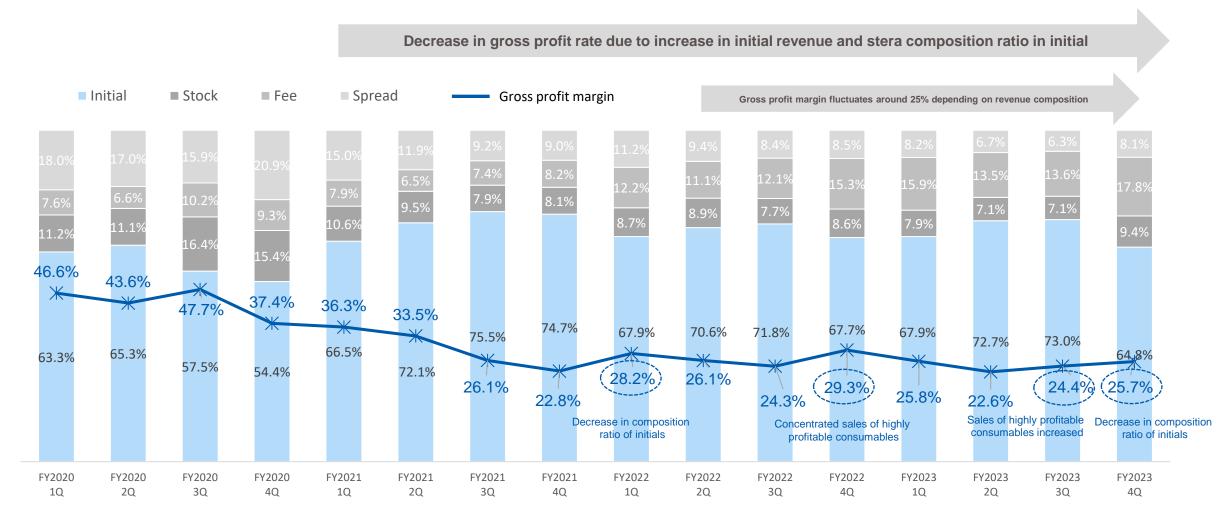
Initial posted a record high quarterly revenue by a large margin thanks to the development of large franchised stores. Each recurring-model also grew, and spreads, which had lagged behind, continued to recover.

	(Unit : millions of yen)	Q1 FY2021	Q2 FY2021	Q3 FY2021	Q4 FY2021	Q1 FY2022	Q2 FY2022	Q3 FY2022	Q4 FY2022	Q1 FY2023	Q2 FY2023	Q3 FY2023	Q4 FY2023
	Initial	855	1,103	1,525	1,682	1,454	1,643	2,136	1,927	2,220	2,905	3,461	2,529
Г	- Stock-model	430	427	495	569	686	683	841	921	1,047	1,091	1,277	1,375
	Stock	135	145	160	182	185	206	229	244	259	283	334	366
_	Fee	101	99	149	183	261	259	361	434	519	539	643	693
	Spread	193	181	185	203	239	217	250	242	268	268	299	315
	Total	1,286	1,531	2,020	2,252	2,141	2,327	2,978	2,849	3,267	3,997	4,738	3,905



# 6.3 Changes in Revenue Composition and Changes in Gross Profit Margin

Although it was on a downward trend due to changes in the revenue composition, it is gradually bottoming out. In 3Q, initial revenue increased, but there were many profitable consumables revenue, and the gross profit margin improved QoQ





## 6.4 Balance sheet

Inventory levels declined as shipments progressed, but maintained a level capable of meeting strong demand. Refinancing with an eye on interest rate trends and ensuring liquidity on hand.

## End of Q4 FY2023 (Thousands of yen)

Cash and cash equivalents (43.4%)
4,015,682

Merchandise (Payment terminal) 2,396,179

Other current assets 1,093,347

Non-current assets 1,757,031

Asset

Current liabilities 2,604,857

Non-current liabilities 1,541,587

Total net assets (55.2%) 5,115,795

Total liabilities and net assets

■ Note

Merchandise: 2.39 bn

Decreased 0.33bn from 3Q

No problems with stock up

**Current liabilities: 2.60 bn** 

0.49bn increase from 3Q due to accrued bonus allowance

Non-current liabilities: 1.54 bn

No significant change

Cash and cash equivalents: 4.01 bn

1.23bn increase from 3Q due to decrease in merchandise, collection of accounts receivables



# 6.5 Balance sheet (Quarterly)

((	Jnit : millior	ns of yen)	Q4 FY2021	Q1 FY2022	Q2 FY2022	Q3 FY2022	Q4 FY2022	Q1 FY2023	Q2 FY2023	Q3 FY2023	Q4 FY2023	QoQ	YoY
		Cash and cash equivalents	3,434	1,425	1,618	2,231	2,519	1,720	2,190	2,779	4,015	+1,235	+1,496
	Current assets	Merchandise	1,615	2,177	2,523	1,545	1,507	2,511	3,131	2,733	2,396	-337	+889
Asset		Others	741	868	1,007	884	990	1,527	1,520	1,412	1,093	-318	+103
	Non-c	urrent assets	1,347	1,409	1,445	1,497	1,622	1,567	1,651	1,692	1,757	+64	+135
	То	tal assets	7,136	5,879	6,593	6,157	6,638	7,326	8,493	8,617	9,262	+644	+2,624
Liabilities		ent liabilities	2,720	1,538	2,135	1,575	1,929	2,801	3,221	2,114	2,604	+490	+676
		ırrent liabilities	40	37	33	30	39	39	540	1,540	1,541	+0	+1,503
	Net As	sset	4,376	4,304	4,425	4,552	4,671	4,485	4,732	4,962	5,115	+153	+445
Total	liabilities ar	nd net assets	7,136	5,879	6,593	6,157	6,638	7,326	8,493	8,617	9,262	+644	+2,624



# 6.6 Consolidated KPIs (Number of Active Terminal)

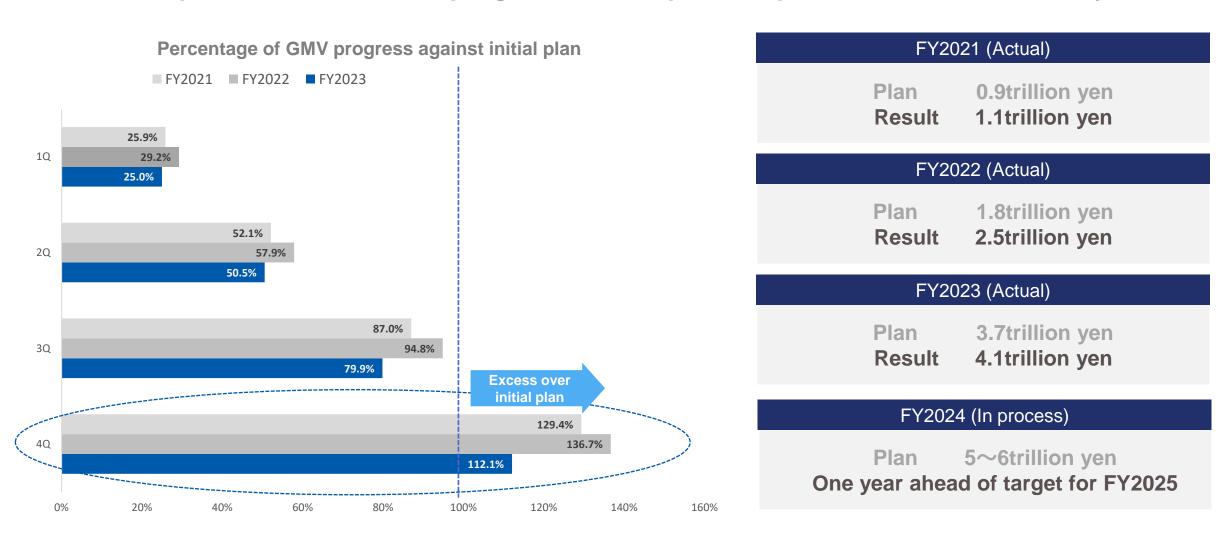
Steady increase in the number of active terminals driven by manned terminals. Steady expansion of unmanned terminals in response to the trend toward self-service and labor-saving.

(Unit: thousand)	FY2021 Q1	FY2021 Q2	FY2021 Q3	FY2021 Q4	FY2022 Q1	FY2022 Q2	FY2022 Q3	FY2022 Q4	FY2023 Q1	FY2023 Q2	FY2023 Q3	FY2023 Q4	QoQ (%)	YoY (%)
Manned	39.5	48.4	61.6	75.2	88.3	101.3	118.7	132.7	149.4	162.7	199.5	222.2	<b>+22.6</b> (+11.4%)	<b>+89.4</b> (+67.4%)
Unmanned (IoT)	30.0	31.8	33.9	40.1	42.4	44.2	45.8	47.6	49.5	52.3	54.1	57.1	<b>+2.9</b> (+5.5%)	<b>+9.4</b> (+19.9%)
Sold by others	18.8	18.8	19.0	18.6	19.2	18.9	19.2	19.1	19.1	18.8	19.5	19.3	<b>-0.1</b> (-0.8%)	<b>+0.2</b> (+1.5%)
Total	88.4	99.1	114.7	134.0	150.0	164.5	183.7	199.5	218.1	233.9	273.2	298.8	<b>+25.5</b> (+9.3%)	<b>+99.2</b> (+49.8%)



# 6.7 Progress of GMV by quarter (vs. original plan)

Steady progress toward the mid-term target of ¥5 trillion in GMV Continued expansion of scale and progress rate on par with past results in this fiscal year



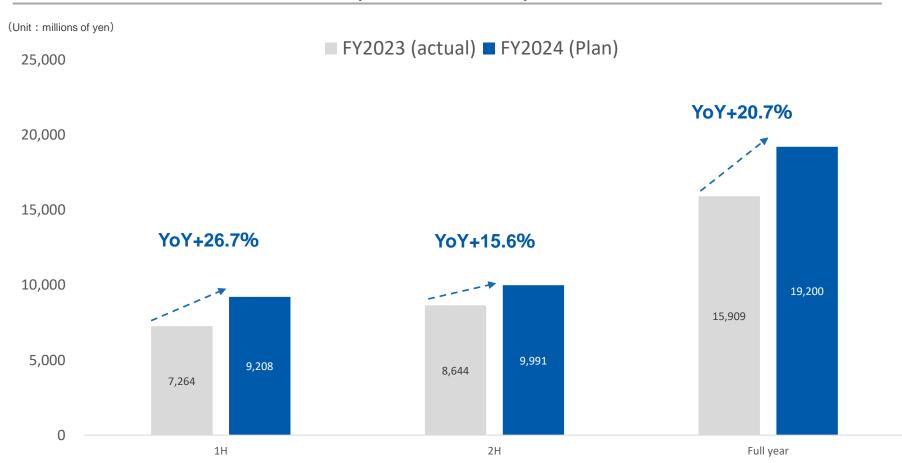


# 6.8 Revenue growth rate in 1st Half & 2nd Half

Due to the initial delivery timing of terminals for initial revenue, there is a difference in the growth rate between first half and the second half.

Revenue growth of over 20% is expected for the full year

#### Revenue balance between 1H and 2H (FY2023 vs FY2024)





# 6.9 Capital Allocation Policy

Aim to achieve continuous business growth in accordance with the investment funding policy and capital allocation policy

#### **Investment Source Funding Policy**

Priority of investment resources (1) Operating cash flow, (2)
 Interest-bearing debt, (3) Equity

#### (1) Operating Cash Flow

Leverage operating CF from continuous profit growth

#### (2) Favorable sub liabilities, etc.

Flexibly consider the use of interest-bearing debt in accordance with our investment policy based on our financial condition, market environment, and interest rate levels

## (3) Equity

We will make a comprehensive evaluation of the stock price level, market environment, financial condition, and other factors. and financial conditions, etc., and consider capital procurement to realize continuous business growth through investment. Consider capital procurement to achieve sustainable business growth through investment based on a comprehensive assessment of stock price levels, market environment, financial conditions, etc.

### **Capital Allocation Policy**

 Priority will be given to business investment and growth investment in accordance with our business strategy, while at the same time, we will continue to provide a certain level of shareholder returns.

#### **Business Investment**

Business investment to implement market share expansion strategy

#### **Growth Investments**

Strategic investments in preparation for profit margin increase strategy

#### **Shareholder Returns**

Stable and continuous dividend payments while securing internal reserves for business and growth investments to support continuous business growth



# **6.10 Investment Policy**

Proactive business investment to execute "market share expansion strategy" necessary for medium to long-term operating profit growth of +25% YoY

	Business investment	Growth investment
Main Investment Target	<ul> <li>Investments in data centers, terminal development, and internal systems</li> <li>Investment in human resources (organizational enhancement, hiring, performance-linked compensation, etc.)</li> <li>Development investment for IoT (mobility), touch settlement in transportation systems (trains, buses, etc.), and labor-saving/self-support</li> </ul>	<ul> <li>Support for cashless transactions in the area of small and medium-sized merchants</li> <li>New business related to money services/payment</li> <li>Data service/marketing support business</li> <li>Building alliances (business alliances, capital tie-ups, etc.)</li> </ul>
Basic Investment Policy	•In principle, business investments are made within the budgeted framework based on the assumption that the profit plan will be achieved, and additional investments are made according to the progress of actual performance.	<ul> <li>Careful verification of business profitability and growth potential</li> <li>Start lean and small</li> <li>Expand investment limits in phases where return on investment is expected</li> </ul>



## 6.11 Shareholder Return Policy

Aiming to increase corporate value through business growth while providing stable and continuous dividends simultaneously

## **Basic Policy on Shareholder Returns**

#### Increase in corporate value

•Aim to increase market capitalization over the medium to long term through continuous business growth

To increase net income attributable to shareholders through business growth in revenue (CAGR 25%) and operating profit (+25% YoY or more) . Increase net income attributable to shareholders through business growth

#### Stable and continuous dividends

Stable and continuous dividend payments

Aim for shareholder returns of 50% or more while ensuring capital needs and internal reserves to support business growth (currently in place).



# **Supplemental Information**

ESG Initiatives (Details)



# 7.1 (Reposted) Expanding ESG Initiatives

Strengthening ESG related disclosure for aiming future step up to the Prime market of Tokyo stock exchange. We are also in the process of improving corporate governance structure and human capital disclosure

#### **ESG Initiative Roadmap** Corporate value **Present FTSE Score Acquisition** /Improvement Project Launched Enhanced disclosure Dec. Disclosure of Earned **Project Launched** of human capital Reporting Identification of Website disclosure by **ESG** materiality mid-December **MSCI Score Acquisition** /Improvement Project Launched Non-fossil certificate acquisition started In an effort to improve the scoreIn discussion with CDP first response outside consultants Skill matrix creation HP/Sustainability page GHG calculation/ certification/SCOPE 1-3 Voluntary disclosure of ESG initiatives IPO Time axis 2020 2021 2022 2023 2024 2025

#### To Do's

#### / MSCI ESG Rating Acquisition / Launch of Project Team

- Continuous discussion with consulting services to raise current score of 2.4
- Since the rating is a relative evaluation, keeping an awareness of other companies in the same industry

#### **Identification of ESG Materiality**

- Consideration of the meaning, purpose, and issues of our promotion of ESG
- Board of Directors will plan to pass a resolution and which will be disclosed on the company website, securities report

#### **Enhanced Disclosure of Human Capital**

- Visualize data related to human resources, which we consider to be the most important management resource.
- 2023/9 Assuming enhanced disclosure from securities report.

#### FTSE Score Acquisition/Improvement Project Launched

- · Visualize issues assuming that they will be scored in the near future.
- · Started considering countermeasures

**Formed Project Team** 

## Creation of Integrated Report

 We plan to create an integrated report from the perspective of enhancing information disclosure in order to promote management that involves more stakeholders.

## 7.2 ESG Initiatives / Environment

In the provision of our payment platform, we promote business operations that consider environmental impact

#### **Specific Efforts**

- Recycled paper is used for receipts (paper rolls) used at each payment terminal.
- Provide electronic storage services for sales slips to reduce the number of receipts (paper rolls)
- Use of environmentally friendly materials for payment terminal components
- Reuse of payment terminals returned by merchants as replacement terminals (refurbished terminals) in the event of malfunctions, etc.

Environment Related Data							
Our Supply Chain upstream GMO-FG downstream							
SCOPE 3		SCOPE 1	SCOPE 2	SCOPE 3			
Procurement, Manufacturing and Distribution		Fuel Combustion	Electricity use	Use and disposal			
payment terminal	Sales of roll paper	-	Office,Settleme nt Centers	Payment Terminal Use	Payment terminal Disposal		

Supply chain CO <sub>2</sub> emissions	FY2022	FY2023
SCOPE 1 (t-CO2)	0	TBA
SCOPE 2 (t-CO2)	105	ТВА
Electricity consumption for SCOPE 1 and 2 (kwh)	231,210	ТВА

(Reference) Data on SCOPE 3 is being collected for future disclosure in cooperation with payment terminal manufacturers, etc.



<sup>\*</sup> The subject companies are GMO Financial Gate, GMO Card Systems, and GMO Data, a consolidated group of companies.

<sup>\*</sup> Data for SCOPE 1 and 2 will be verified by a third-party verification organization in the future.

## 7.3 ESG Initiatives / Social

Aiming for sustainable growth by hiring excellent human resources and enhancing various systems that contribute to improving the capabilities of all partners\* in order to create corporate value and solve social issues

\*Employees are referred to as partners

#### **Initiatives**

#### Human Resource Development and Welfare System

- Career design system: System to provide advice and support on career development
- **360-degree multidimensional evaluation system**: A system that allows partners to evaluate their supervisors without a name.
- **Countermeasures to the falling birthrate**: Financial benefits and special exceptions for work at various stages of marriage, childcare, etc.

#### Work-style reform

- Promote a telework work system that takes into consideration the safety of executives and employees
- Promotion of maternity and paternity leave
- Encouraging shorter working hours for childcare
- Providing post-retirement reemployment opportunities
- Providing an hourly annual leave system, etc.

#### Employment of the Disabled

Inclusivity of diverse employees, creating a better workplace

Social Related Data							
	FY2022	FY2023					
Number of Partners*	124	148					
(Breakdown) Number of employee partners	96	108					
(Breakdown) Number of temporary partners	28	40					
Percentage of women among employee partners	22.8	32.4					
Percentage of women in management partners	14.3	13.6					
Average years of service	3y 7m	3y 10m					
Average age	40	40					
Turnover rate	9.5	4.6					

<sup>\*</sup>Number of partners" covers the consolidated corporate group GMO Financial Gate, GMO Card Systems, and GMO Data.



<sup>\*</sup>Number of partners" is the total number of regular employees, rehired employees, contract employees, and seconded employees (excluding employees seconded from our group to outside the group, but including employees seconded from outside the group to our group) as of the end of FY2022.

<sup>\*</sup>Number of temporary partners" is the average total number of part-timers and temporary employees during the past year.

<sup>\*</sup> Figures for "Ratio of women among employee partners" and "Ratio of women among management partners" are for "employee partners.

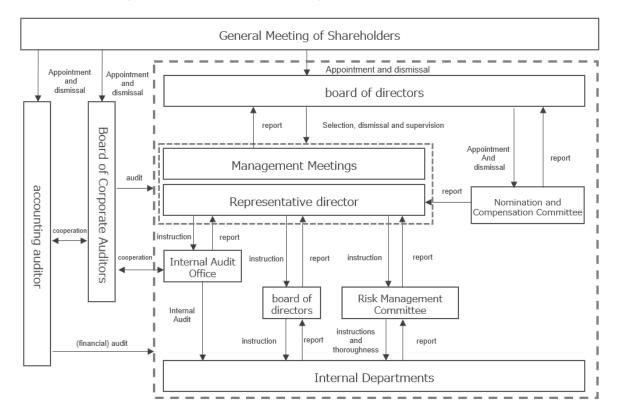
<sup>\*</sup> Average years of service, average age, and turnover rate are non-consolidated figures for GMO Financial Gate.

## 7.4 ESG Initiatives / Governance

Focus on enhancing corporate governance by establishing a decision-making structure that responds quickly and appropriately to changes in the business environment, a fair, transparent, and efficient business execution structure

#### **Specific Efforts**

 Establishment of a new management committee for agile management decision making



#### **Governance Related Data**

Outside Directors/Female Directors	FY2022	FY2023
Number of directors	7	7
Number of independent outside directors (%)	2 (28.6%)	2 (28.6%)
Number of female directors (%)	1 (14.3%)	1 (14.3%)

<sup>\*</sup>Number and percentage of directors expected to be in office as of 12/14/2023

#### **Attendance rate at Board of Directors Meetings (FY2023)**

	Held/	Sugiyama	Aoyama	Fukuda	Tamai	Koide	Shimamura	Asayama
Times Held Percentage		President and Representative Director	Board Member	Board Member	Board Member	Board Member	Independent Outside Director	Independent Outside Director
17 times	Times Attended	17	17	17	14	17	17	17
17 times	attendance rate	100%	100%	100%	100%	100%	100%	100%

<sup>\*</sup>Directors in office as of the date of submission of this document (12/14/2023)

#### **Board of Statutory Auditors FY2023**

Number of times	Number of	Nagasawa	Ozawa	linuma
implemented	times/percentage	Independent Outside Corporate Auditor	Independent Outside Corporate Auditor	Auditor
40	Times Attended	14	14	14
13	Attendance Rate	100%	100%	100%

IR Activities	FY2022	FY2023
Financial Results Briefing	4	4
Number of 1-on-1 meetings	267	232
Group meetings sponsored by brokerage firms	3	3



<sup>\*</sup>For directors appointed during the term, indicate the number and rate of attendance since their appointment.

## 7.5 ESG Initiatives / Board of Directors

## Governance structure built around technology and financial background

## **Internal Director (Managing Director)**

# **Kentaro Sugiyama** / **President and Representative Director**

Worked in the systems industry for 14 years with clients in the financial industry; joined GMO-FG in May 2017 after having worked for GMO-PG since 2014; became President and Representative Director in December



## **Director concurrently serving as GMO-PG**

#### Tatsuya Koide / Director

35 years in the systems industry, working with clients in the public and manufacturing industries Joined GMO-PG in September 2021, also serving as Director of GMO-FG Appointed Senior Executive Officer of GMO-PG in December 2021



# Akio Aoyama / Director, General Manager of Solution Partner Division

Worked in the systems industry for 21 years with clients in the financial industry; joined GMO-FG in April 2018; became Director in December 2018, responsible for Solution Partner Division; President and Representative Director of GMO Data since August 2019



## Nao Shimamura / External Director

**Independent External Director** 

Engaged in legal practice in the legal industry for 15 years; appointed as an outside director in September 2019 (appointed as an outside director because he has the knowledge and experience to make decisions on important management matters of the Company and to supervise the execution of business operations in an accurate and fair manner).



# Tomonaga Fukuda / Director, General Manager, IT Platform Division

18 years in the systems industry, working with clients in the financial industry; joined GMO-FG in September 2019, appointed as Director in December 2020, in charge of the IT Platform Division



#### Rie Asayama / External Director

Engaged in finance-related business for 36 years at a major banking group; appointed outside director in December 2021 (appointed as outside director because of her experience in promoting diversity and as executive vice president of a general business company).



Tomoki Tamai ∕ Director, General Manager, Corporate Support Division

Engaged in sales and corporate affairs at major banks and operating companies; joined GMO-FG in August 2021; appointed Director in December 2022; in charge of Corporate Support Division



Definition of notation
GMO-FG: GMO Financial Gate, GMO-PG: GMO Payment Gateway



## 7.6 ESG Initiatives / Executive Skills Matrix

Appointment of human resources that contribute to the enhancement of corporate value as directors, with a view to building a system that enables the Board of Directors to function effectively.

Identity	Kentaro Sugiyama	Akio Aoyama	Tomonaga Fukuda	Tomoki Tamai	Tatsuya Koide	Nao Shimamura  outside the company  Independent Directors and Corporate Auditors	Rie Asayama  outside the company  Independent Directors and Corporate Auditors	Nagasawa Takayoshi  outside the company  Independent Directors and Corporate Auditors	Ozawa Satoru  Independent Directors and Corporate Auditors	linuma Takashi
Job title	President and Representative Director	Director and General Manager of Solution Partner Division	Director and General Manager, IT Platform Division	Director and General Manager, Corporate Support Division	Director	External Board Member	External Board Member	Managing Auditor	Auditor	Auditor
Practicing GMO-ism										
Corporate management	•									
System Security			•							
Risk management										
Legal & Governance						•		•	•	•
Finance, Accounting & Tax										
Sales and Marketing										
Investment (M&A)										
Financial Business										
Human Resource Development and Recruitment, Diversity					•		•			
ESG & Sustainability										

<sup>\*</sup> GMO-ism is the collective name for the company motto and company precepts that express the "Spirit Venture Declaration" and "55-Year Plan," the unchanging goals of the GMO Internet Group, as well as "Executive Principles" and "Laws of Victory.

<sup>\*</sup> Describes directors in office as of March 31, 2023.



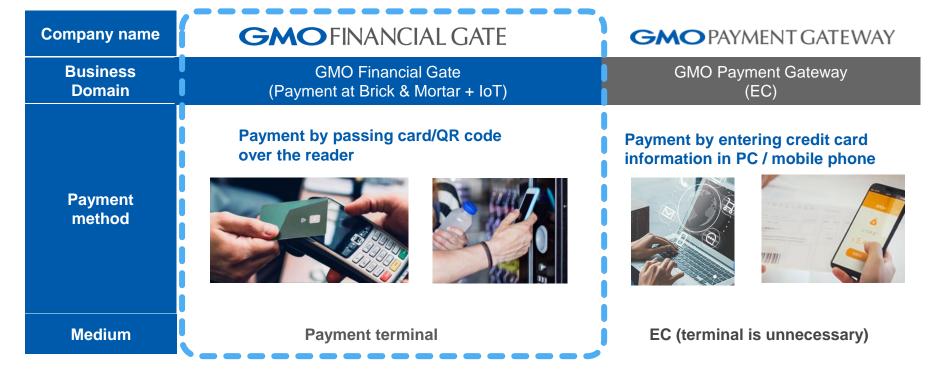
# Supplemental Agenda

Appendix

8



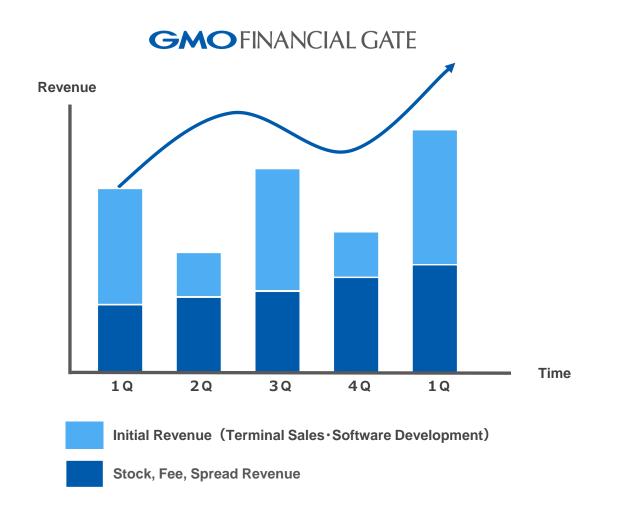
## **GMO-FG** is focusing on offline payment

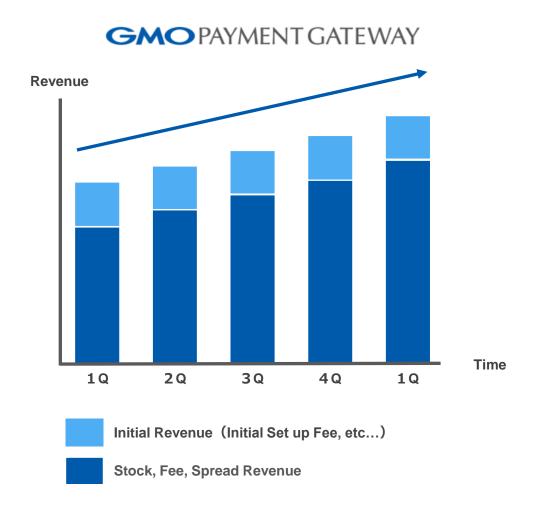


- Physical hardware network
- Proprietary programming code specifications
- Regulation

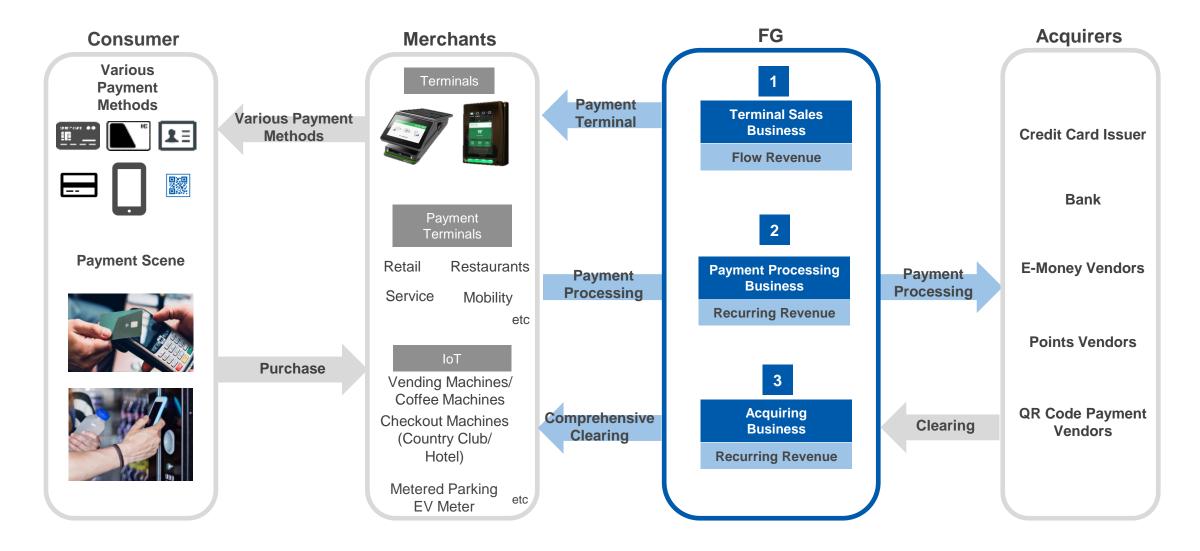


Initial revenue in offline payment is tend to be fluctuate because of its seasonality of terminal delivery



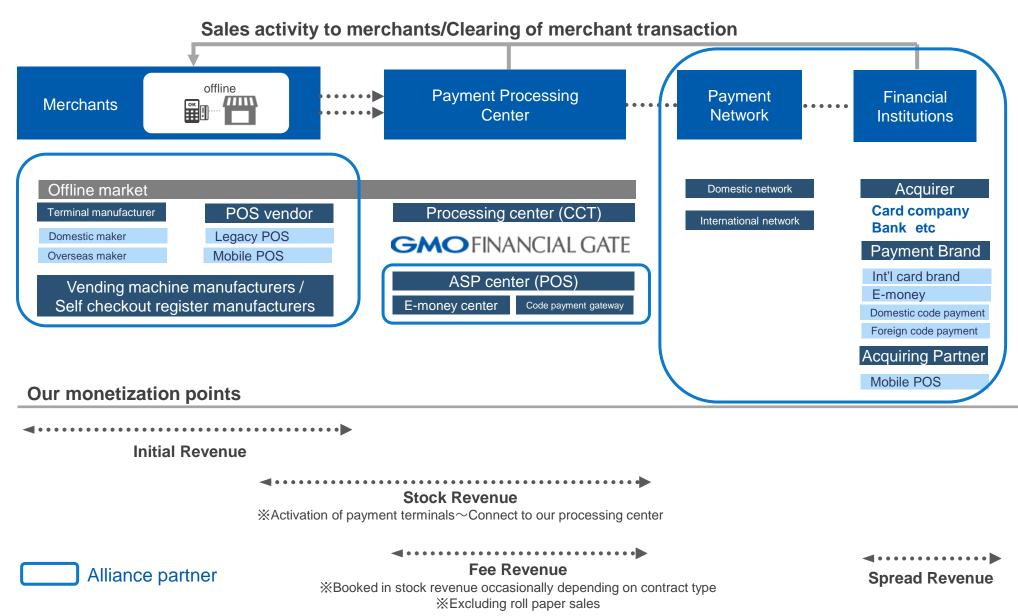


## One-stop platform covering all settlement processes between merchants and acquirers



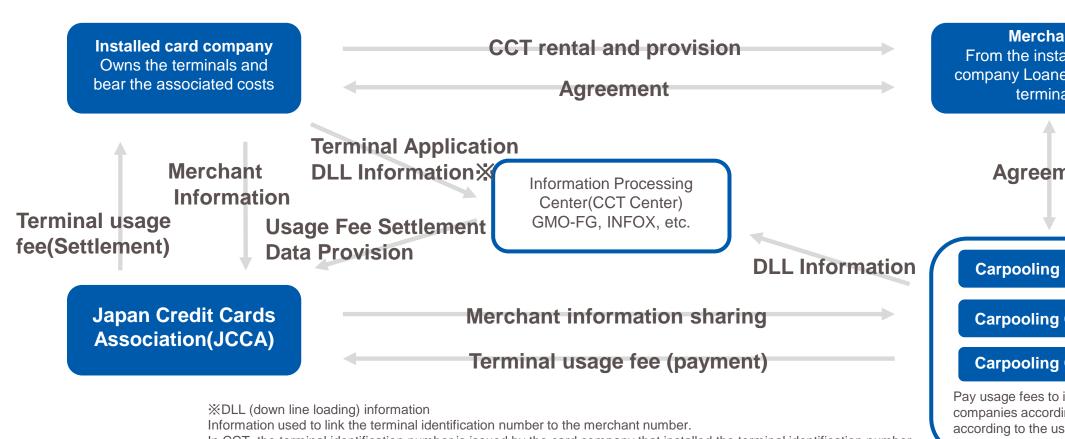
Stock revenue grows with flow model revenue which is mainly coming form the sales of payment terminals

Revenue Model	3 Business	4 Types of Revenue	% (FY2023)
Flow Model Rev	<ul><li>① Terminal</li><li>Sales</li><li>Business</li></ul>	Initial	69.9%
	<ul><li>2 Payment Processing</li></ul>	Stock	7.8%
Stock Model Rev	Business	Fee	15.1%
	<ul><li>3 Acquiring</li><li>Business</li></ul>	Spread	7.2%



## **CCT(Credit Center Terminal)**

It is a terminal name authorized by the information processing center (CCT Center) designated by the Japan Credit Card Association (JCCA) and operated in accordance with the guidelines, etc., established by the JCCA. A single card company owns the terminal on behalf of another card company and lends it to a merchant for installation. Multiple card companies jointly use the terminals and pay usage fees to the card companies that installed them



**Merchants** 

From the installing card company Loaned/provided terminals

Agreement

**Carpooling Card Company A** 

**Carpooling Card Company B** 

**Carpooling Card Company C** 

Pay usage fees to installed credit card companies according to terminal usage according to the use of the terminal

In CCT, the terminal identification number is issued by the card company that installed the terminal identification number.

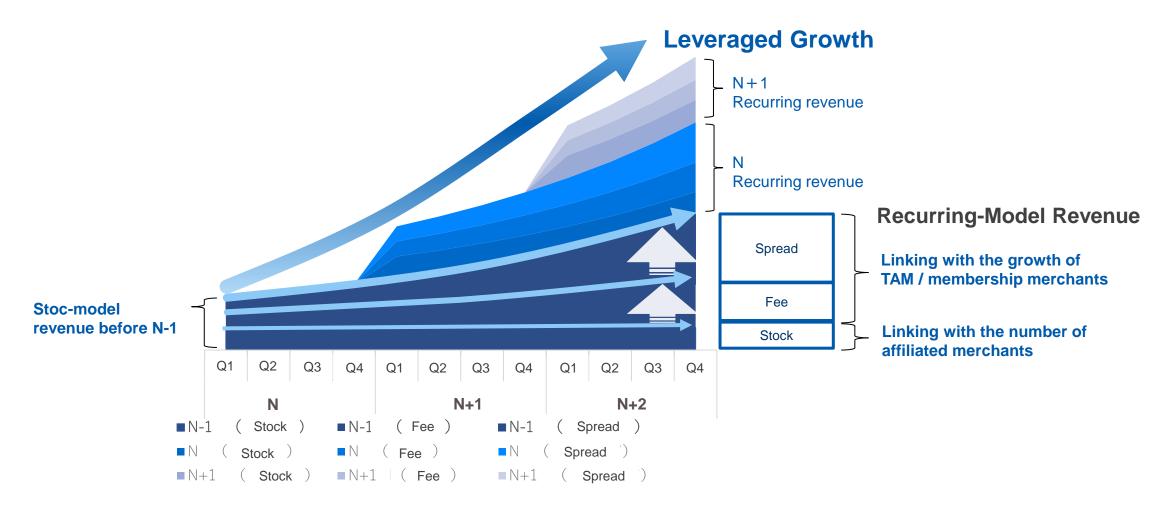
#### **Merchant POS**

In general, POS (Point of Sales) is a generic term for a service that provides information on sales performance trends such as the date, time, quantity, and price of products sold, but in the credit industry, the term merchant POS is customarily used to refer to all terminals capable of processing credit card transactions that are not CCT terminals. In a merchant POS, the merchant itself owns the terminal, prepares the card payment environment, and makes a separate contract with the credit card company. While this requires more time and effort on the part of the merchant, it also allows for a more flexible design that is not bound by the JCCA (Japan Credit Card Association) guidelines

**Merchants** Own terminal Agreement Merchants pay roll paper cost and credit card electronic receipt storage cost company A **DLL Information Japan Credit Cards** Agreement Association(JCCA) **Information Processing Center** Agreement (merchant POS centers) GMO-FG, INFOX, etc. credit card company B credit card company C \* DLL (down line loading) information Information used to link the terminal identification number to the merchant number. In merchant POS, the terminal identification number is issued by the merchant.

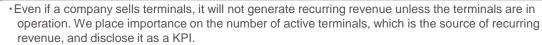


## Fee and spread revenue are expanding with the market /growth in membership merchants



Initial revenue = Number of terminals sold  $\times$  Average selling price per terminal + Accessory sales + Development sales Number of active terminals = Number of terminals that have processed payment at least once in the quarter

# Time lag between terminal sales and activation Start of activation **Terminal sales** (Recognition of recurring-model revenue begins) (Initial Revenue) There is a time lag between the time of terminal sales and the time of activation. The time lag varies depending on the contract, terminal model, and other factors. Recurring-model revenue Recurring-model revenue Recurring-model revenue N+1month N+2months N+over six months · Even if a company sells terminals, it will not generate recurring revenue unless the terminals are in



#### Image of quarterly balance in "Terminals sold" and "new active terminals" Depending on the timing of projects ■ Number of terminals sold there are quarters in which the ■ Number of new active terminals number of active terminals exceeds the number of terminals sold. New active terminals: disclosed Number of units sold: not ⇒Unrelated to average terminal selling price disclosed ⇒Needed for average terminal unit price calculation Random Random Random Random Random Random Random Random quarter quarter quarter quarter quarter quarter quarter quarter



<sup>·</sup>Sales and capacity utilization both rise and fall each quarter, depending on the project, and are not completely linked.

<sup>·</sup>However, there are also quarters in which "utilization > sales" due to simultaneous utilization of large projects, etc.

<sup>·</sup>However, there are also quarters when "utilization exceeds sales" due to large projects going into operation simultaneously, etc.

Initial	Content	Rev Model
Payment terminal sales	Revenue from Payment terminals purchased from terminal manufacturers, and then confirm certain measures of payment methods that each merchant needs to accept.	<ul> <li>Terminal Selling Price × Units Sold</li> <li>✓ More than 10 types of terminals</li> <li>✓ Price range is from about ¥30K up to ¥100K</li> </ul>
Software development	Software development that meets customers needs such as widening acceptable payment measures and adding point-payment functionality	<ul> <li>No. of Deals × Ordered value</li> <li>✓ Since software development is tailor made type revenue, deal size and margin vary from time to time</li> </ul>
Stock	Content	Rev Model
Data sharing	It is a service that provides merchants with their daily sales data that go through our processing center. We charge it as monthly fixed fee	
Points&QR	It is a service to add point/QR payment app to the terminals merchants have. We charge it as monthly fixed fee	
Rental (Mobile terminal)	It is a service to rent mobile type terminals that enable merchants to use them in wireless setting. We charge it as monthly fixed fee	<ul> <li>No. of contracts × Service Price</li> <li>✓ Service price is around ¥500 to ¥1K per terminal per month</li> </ul>
Mobile SIM	It is a SIM card fee to use mobile type terminals. We charge it as monthly fixed fee	
New Digitalization Assistance	Revenue from settlement data transferred to merchants, registration changes, assistance which leads to back office support for clients	• No. of contracts × Monthly
Processing (Monthly fixed fee model)	It is a processing fee based on monthly fixed rate *Basically, it is defined as "Fee" revenue when it comes to the case we charge as Pay As You Go billing, not fixed rate	Fixed Fee  ✓ Monthly fixed fee will vary depending on the size of contract etc

Generally, the economics of services above vary depend on merchants. And there are services that some merchants do not apply



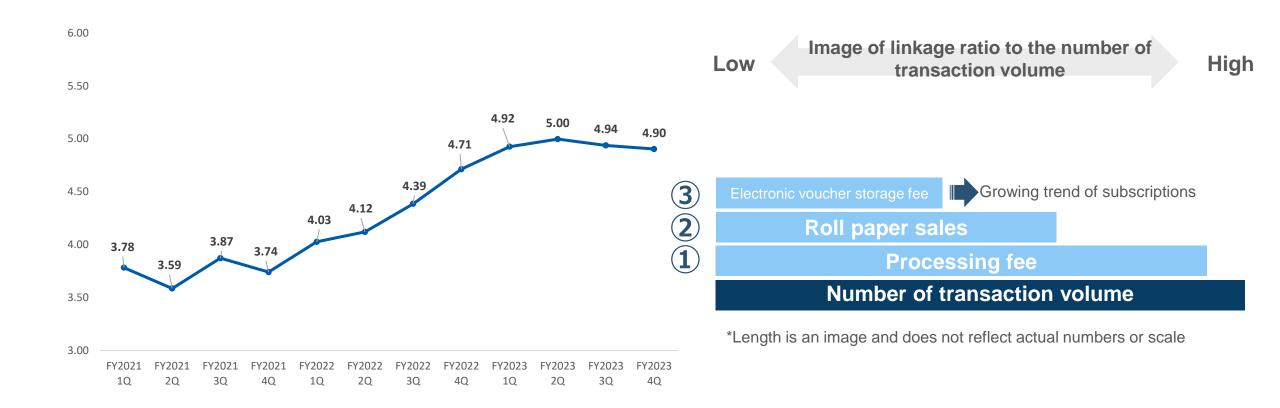
Fee	Content	Rev Model
Processing	It is a fee we charge toward monthly transaction volume based on the rate per transaction	<ul> <li>TRX Volume× Processing Fee</li> <li>✓ Processing fee is about ¥2 to ¥3 per transaction</li> </ul>
Sales of roll paper	This is a sales of roll paper that is used with payment terminals at stores	<ul> <li>No. of Order × Price of Roll Paper</li> <li>✓ The price range of roll paper is about ¥130 to ¥200.</li> </ul>
Electronic storage of sales receipts	Optional service to store vouchers electronically, sales to be billed based on the number of payment transactions subject to the contract	<ul> <li>Number of settlement processes subject to contract x unit processing fee</li> <li>✓ Unit processing fee is about ¥1 per transaction</li> </ul>

Spread	content	Rev Model
Acquiring (Settlement agent)	We charge spread fee ( $\alpha$ ) towards clearing amount to merchants We received indicator rate (N) from acquirers, then we acquire merchants instead of acquirers with the new rate (N+ $\alpha$ =merchant fee)	GMV of Agent Contract   × Spread fee we charge (about 0.3∼0.4%)



Strengthening electronic slip storage services in anticipation of a paperless society in the future. Although there is a possibility of offsetting paper roll sales in the future, currently it is a factor that increases the unit price of fee

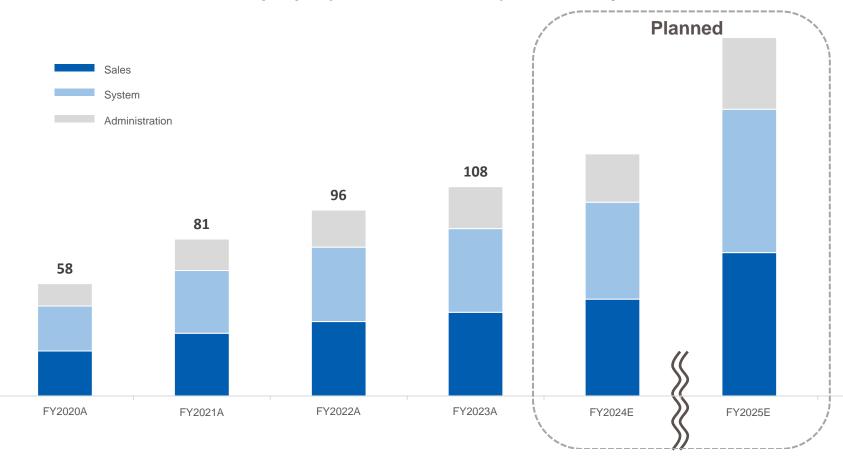
**■** Fee ARPU (Fee revenue divided by Transaction volume)





Plans a net increase of 15 to 20 employees per fiscal year to achieve the management benchmarks. Assumed composition of work force is approximately 40% sales, 40% systems, and 20% administration

Plan to hire 15-20 people (consolidated basis) each fiscal year



**Sales:** can build alliances and promote

Talents who solutions to merchants' issues.

#### System:

Talents who can promote strategies to leverage digital technologies.

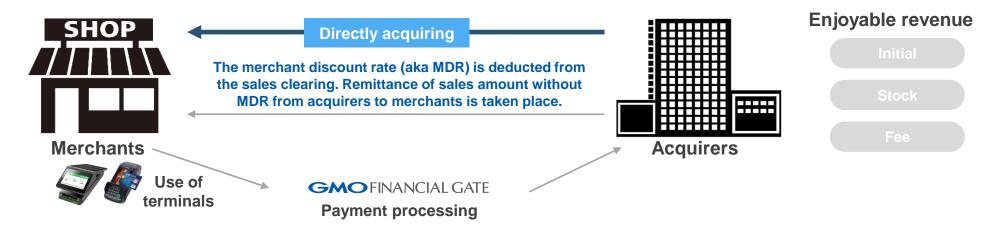
#### **Administration:**

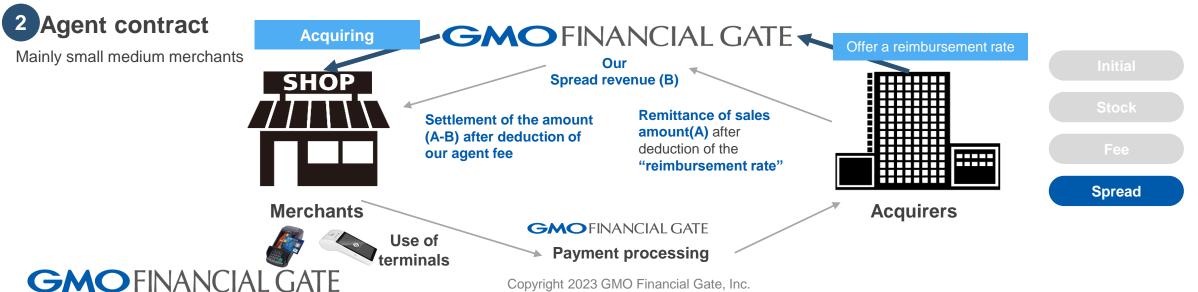
Talents who can promote the establishment of an advanced management system in line with business expansion.



Our total GMV is the sum of 1 and 2 below. Spread revenue is generated only in the case of 2 Agent contract. Since 1 also contributes significantly to GMV, the linkage between total GMV and Spread revenue tends to decline

Direct contract Mainly large merchants





In addition to the increase in the number of active terminals, revenue opportunities for Stock revenue will increase, but the status of subscriptions to paid services will differ depending on the needs/demand of merchants

#### Terminals we are offering





**Mobile Model** 



**Embedded Model** 



**POS Model** 



### Merchants (Acquisition opportunity image of Stock revenue)



Stock Revenue



Non-Stock Revenue



merchant A



merchant C

The status of subscriptions to paid services that contribute to recurring revenue varies depending on the type of merchants and terminals

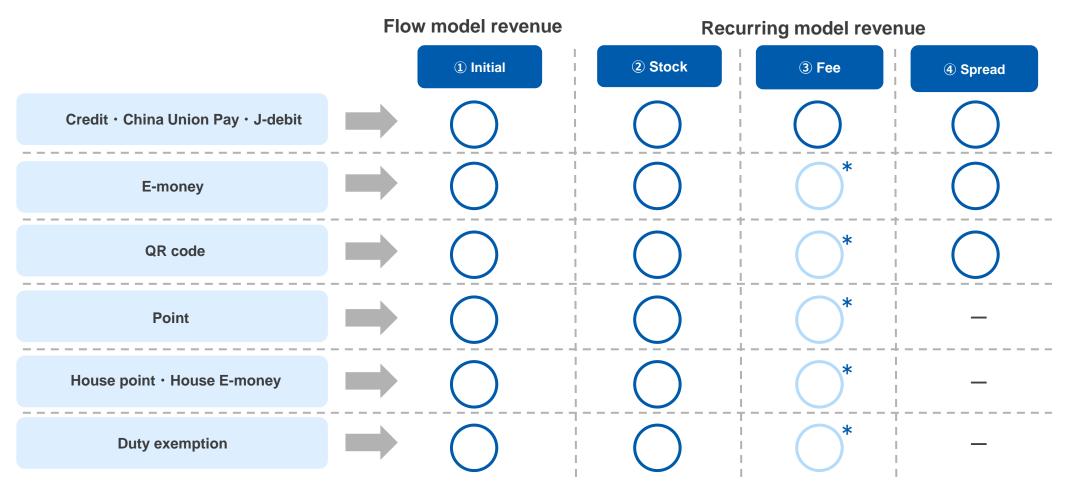








We operate different business models according to payment method as a cashless platformer. Growth in each payment method contributes to our growth as well



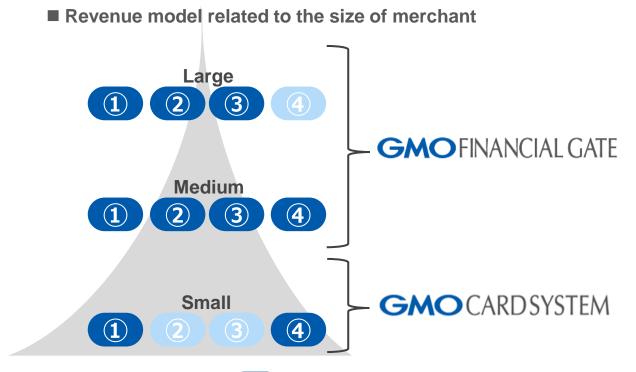
\*There is no "processing fee" that constitutes Fee revenue because the transaction is not processed at our processing center, but the paper rolls consumed in conjunction with the transaction contribute to the increase of Fee revenue.



We mainly acquire medium- to large-sized merchants through alliances with major financial institutions. We mainly acquire small merchants (=long tail segment) through our subsidiaries

■ Four types of revenue model

1 Initial	Terminal sales, Software development, Initial registration fee, etc
② Stock	Monthly recurring revenue, communication fee of terminals, etc
3 Fee	Processing revenue related to TRX volume, Receipt paper sales, etc
	ı
4 Spread	Commission fee based on TRX value

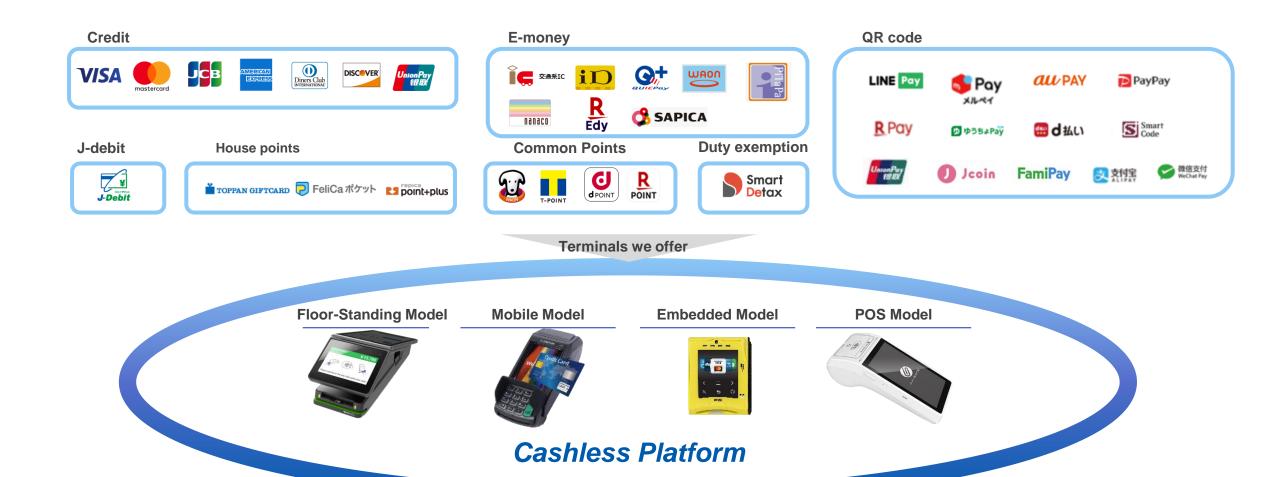




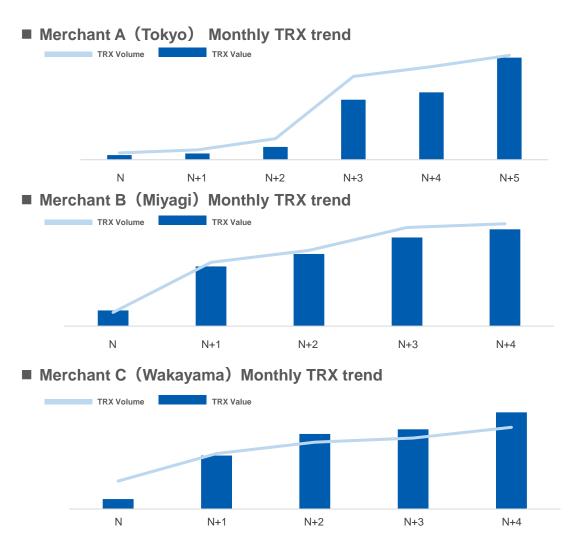
: Main revenue stream

: Realization of the revenue varies from contract to contract

Meeting customer needs through enhanced credit payment functions and alliances with QR / points vendors



TRX volume & value tend to go up in a few months to six months after the merchants introduced cashless payment for the first time



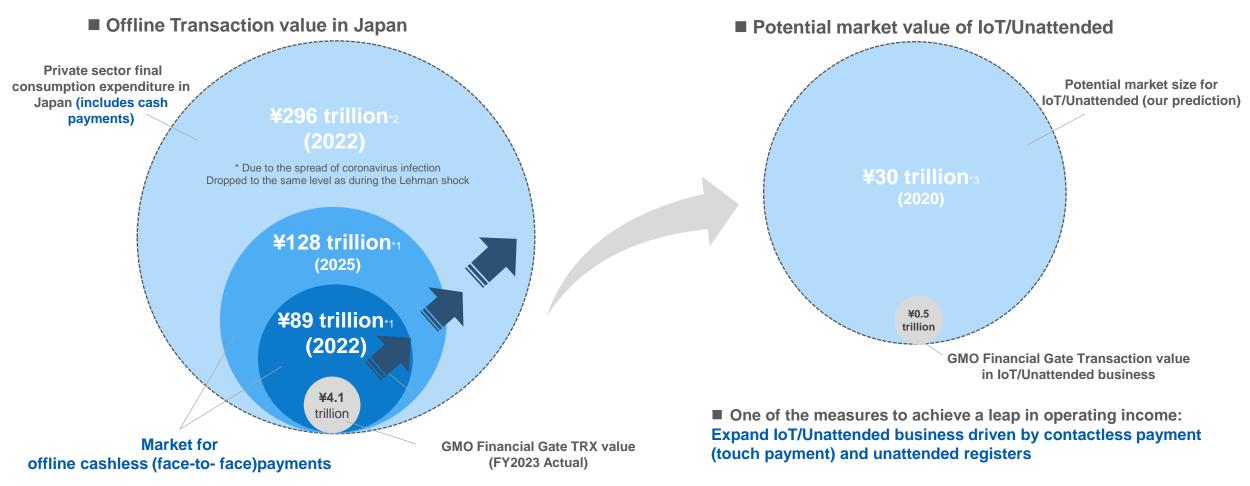
Cash only ⇒ Introduce cashless payments

Recognize convenience
(Successful experience
⇒ change in payment method)

TRX volume/value per terminal will increase

Recurring-Model revenue will increase

# Transaction Value of cashless (face-to-face) payment is expanding rapidly, as the value of IoT / Unattended



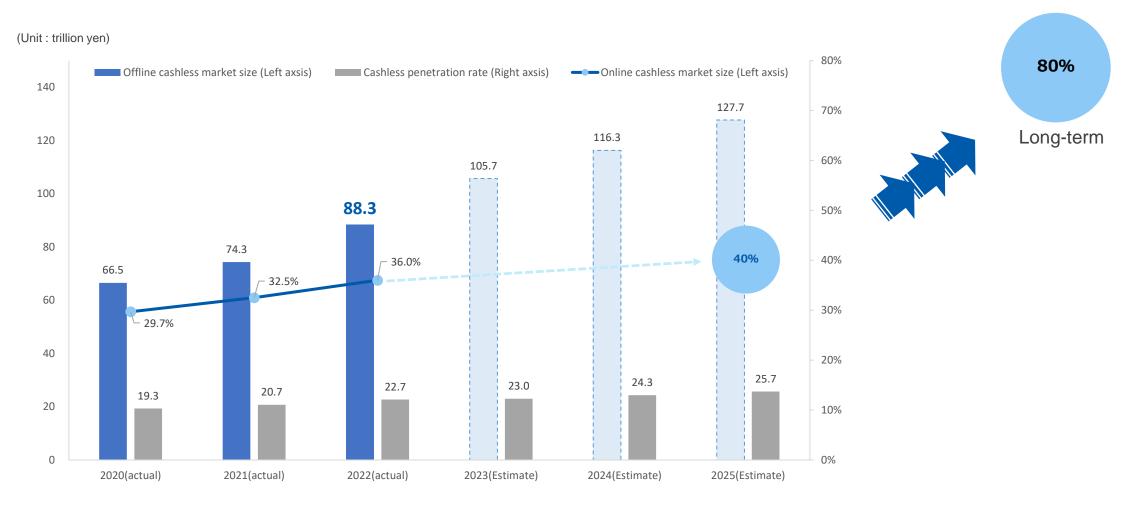
<sup>(\*1)</sup> Based on "Trends in the Breakdown of Cashless Payment Amounts and Ratios (2010-2022)" by the Ministry of Economy, Trade and Industry and "Actual Conditions and Future Forecasts of the Domestic Cashless Payment Market in 2022" by Yano Research Institute Ltd.

<sup>(\*3)</sup> Based on the "Breakdown of Domestic Household Final Consumption Expenditure" by the Cabinet Office, Japan Vending Machine Manufacturers Association, and Japan Parking Business Association's "Survey on the Coin-operated (pay-by-the-hour) Automobile Parking Market," etc. The potential market size of unattended parking facilities is calculated based on the market size of buses/rail ways, hotels/inns, amusement, vending machines, and parking lots/EVs, which are the areas where IoT/Unattended is expected to grow in the future.



<sup>(\*2)</sup> Excerpted from "Composition of Final Consumption Expenditures by Household Type" in "FY2020 National Accounts" by the Cabinet Office.

The market for offline cashless payments is currently ¥89 trillion, four times larger than the online market. Cashless penetration is expected to rise driven by government-led cashless policies



Source: Cashless Roadmap 2023, PAYMENTS JAPAN; Yano Research Institute Ltd.

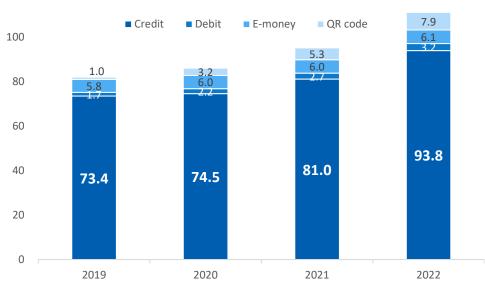


Even in an environment of significant growth in the proportion of QR codes, transaction value and volume of credit continue to grow

#### **Transaction Value**

Composition	2019	2020	2021	2022	
Credit	89.7%	86.8%	85.3%	84.5%	
Debit	2.1%	2.5%	2.8%	2.9%	
E-money	7.0%	7.0%	6.3%	5.5%	
QR code	1.2%	3.7%	5.6%	7.1%	

## (Unit : trillion yen) 120 **Transaction value(absolute value)**

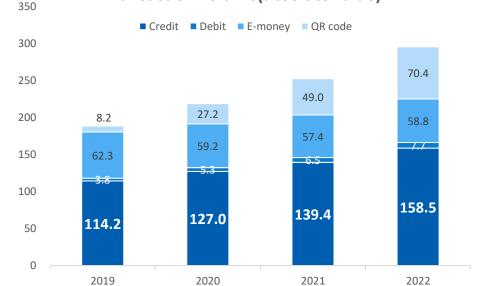


#### **Transaction Volume**

(Unit: 100 million)

Composition	2019	2020	2021	2022
Credit	60.7%	58.2%	55.3%	53.7%
Debit	1.8%	2.2%	2.5%	2.5%
E-money	33.1%	27.1%	22.8%	19.9%
QR code	4.3%	12.4%	19.4%	23.9%

#### Transaction volume(absolute value)



Source: Cashless Roadmap 2022, Cabinet Office of Japan



The number of terminals is expected to be equal to or greater than the market for payment terminals in real stores. Unattended market (= general term for vending/service machine market) is expected to expand further due to changes in the external environment such as a decrease in the working population

# Unattended Market Goods/ commodities Coffee

#### 4.5 million



**Tickets** 

sweet treats

Self-checkout machine (Golf/Hotel)

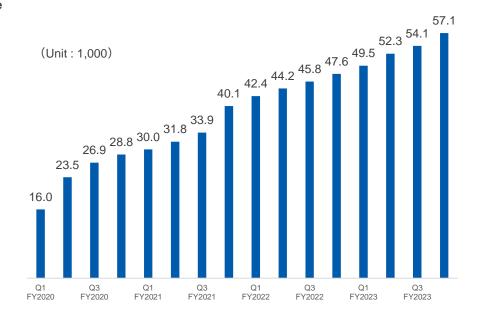


Push factors associated with changes in the external environment

- Declining workforce
- · Labor-saving support
- Obtaining inbound demand
- · Retailers moving into offices
- Revision of the Pro-Sales Act
- COVID-19

#### ■ No of active IoT terminals

Net increase pace in 4Q was (+2,900 units) in QoQ and sales were strong. Sales are piling up every quarter. Aiming for further acceleration in the future



Offline
Market

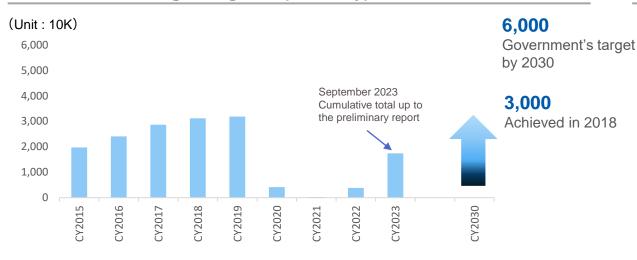
4 million



Source: The Japan Vending System Manufacturers Association, Japan Ministry of Health Labor and Welfare, Yano Research Institute Ltd.

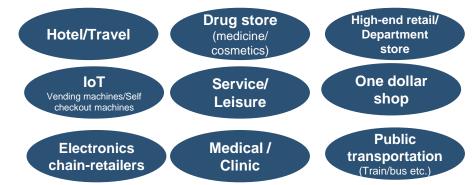
# The number of foreign visitors to Japan decreased sharply due to the COVID, but we are also focusing on preparations for a recovery in demand

**Number of visiting foreigners (annually)** 

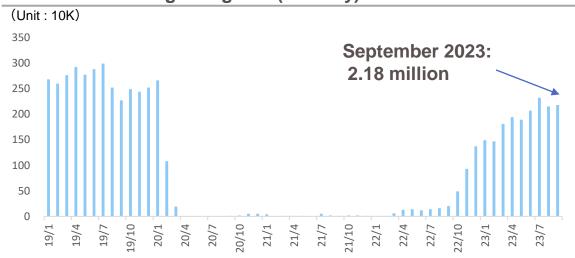


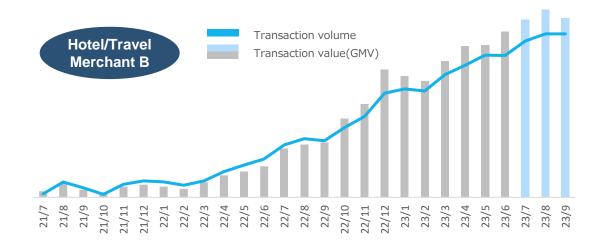
#### Our inbound-related industry merchants

# Aggressively cultivate merchants in related industries in preparation for recovery of inbound demand



#### Number of visiting foreigners (Monthly)







Our growth strategy is based on the perspective of "a payment platform that provides value to society as an infrastructure company supporting a cashless society". We develop growth strategies focusing on "value creation"

#### growth strategy

- Market Share Expansion Strategy
   Provision of multiple payment terminals, accumulation of solution assets through Vertical deployment
- Operating profit growth of +25% every fiscal year (Operating profit 1.5 billion in FY2025, GMV ¥5 trillion)

#### Value

- GMO Financial Gate pursues the value of existence
- Progressive, growth, profitability, immediacy, rationality, social, diversity



#### **Mission**

- We support value creation for our customers by demonstrating a high level of professionalism and encouraging them to take the initiative.
- We will contribute to the progress and development of society through our strong will to develop and create new markets and by conducting our business with integrity, fairness and honesty.



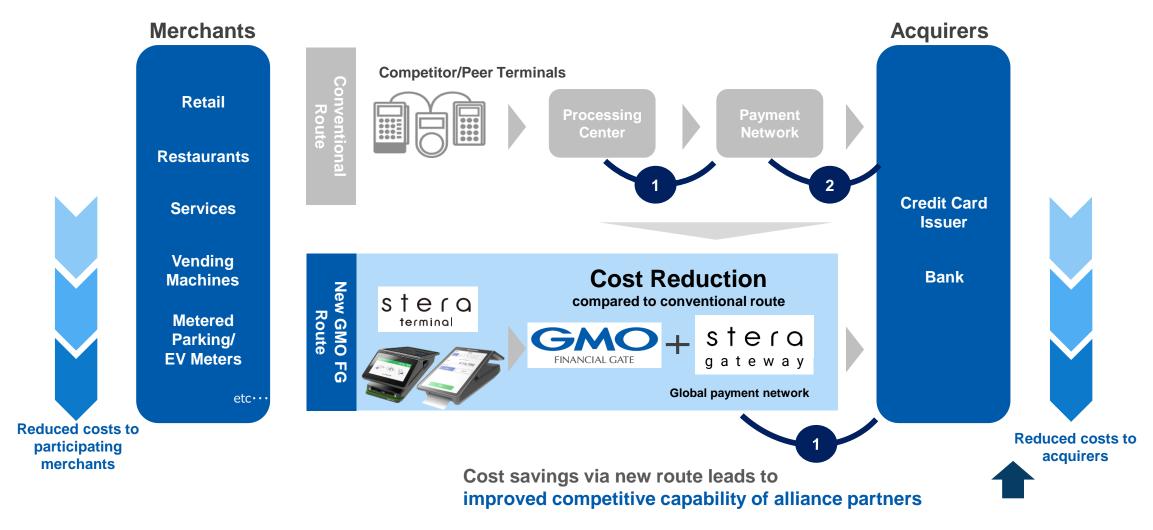
#### **Vision**

Revolutionizing Payments: Becoming the No. 1 Cashless Platformer that Transforms Society



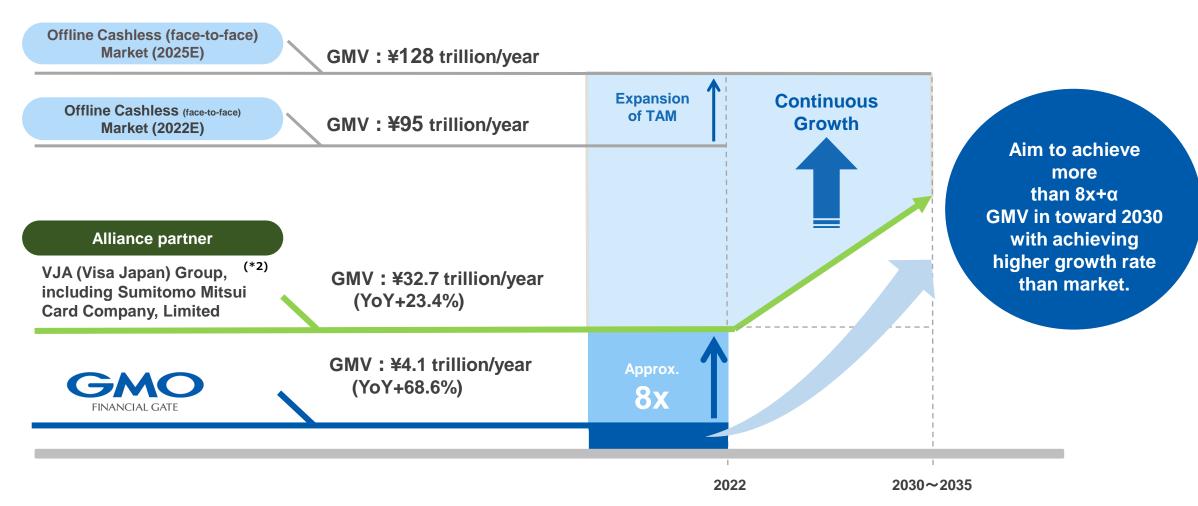


We created a new payment processing route with alliance partners. This route increases GMV, as the route reduces costs to participating merchants and acquirers





Due to cashless settlement penetration, TAM of our service scope has continuously expanded – New process network alliance partner will contribute to GMV increase



(\*1) Source: Cashless Roadmap 2019, PAYMENTS JAPAN; Current Status and Future Forecasts for Online Payment Service Providers, 2018, Yano Research Institute Ltd. (\*2) Source: VJA



Catching the wave of resumed economic activity, mobile vending at stadiums, which used to be cashonly, is steadily increasing

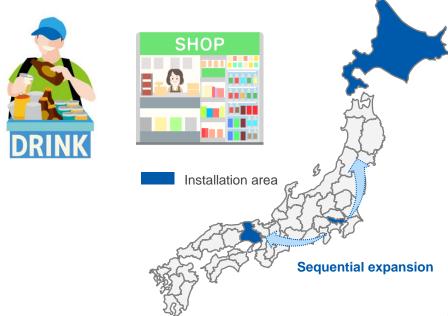
#### **GMO SONIC 2023 (2023/1)**

Establish a completely cashless payment environment



#### Sports spectator facilities, etc.

- Promoting cashless facilities at professional sports spectator facilities, etc.
- More and more facilities are going completely cashless to reduce cash management costs, etc.
- For spectators, the convenience of cashless payment, such as "contactless" and "reduced waiting time," is high and contributes to a successful experience.





# Terminals for Japan Post started full-scale operation – increase in terminals slowed down but increase continued for the 4Q

#### Number of active terminals (manned terminals)

(Unit:	FY2020	FY2021	FY2021	FY2021	FY2021	FY2022	FY2022	FY2022	FY2022	FY2023	FY2023	FY2023	FY2023	QoQ	YoY
thousand)	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	(%)	(%)
No. of	Launched ster 32.9	a 39.5	48.4	61.6	75.2	88.3	101.3	118.7	132.7	149.4	162.7	199.5	222.2	+22.6	+89.4
terminals	32.9											199.5	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	(+11.4%)	(+67.4%)
		ナし	1	1	1	ナし		1	ナし	1	1				
	+6.5	5 +8.	9 +13	.1 +13					4.0 +1	6.6 +1	3.2 +	36.8 +2	22.6		

#### Renewal of terminals for JTB's "credit one-stop business" From the fourth quarter of the current fiscal year

#### JTB's "credit one-stop business":

JTB provides a card payment service for lodging and tourist facilities. In preparation for the arrival of a full-fledged cashless society, the service provides strong support to accommodations and tourist facilities in their efforts to go cashless in response to the challenges such as diversifying payment methods, increasing fees, and improving operational efficiency.

JTBクレジットカード

一括加盟店決済サービス

**GMO**FINANCIAL GATE

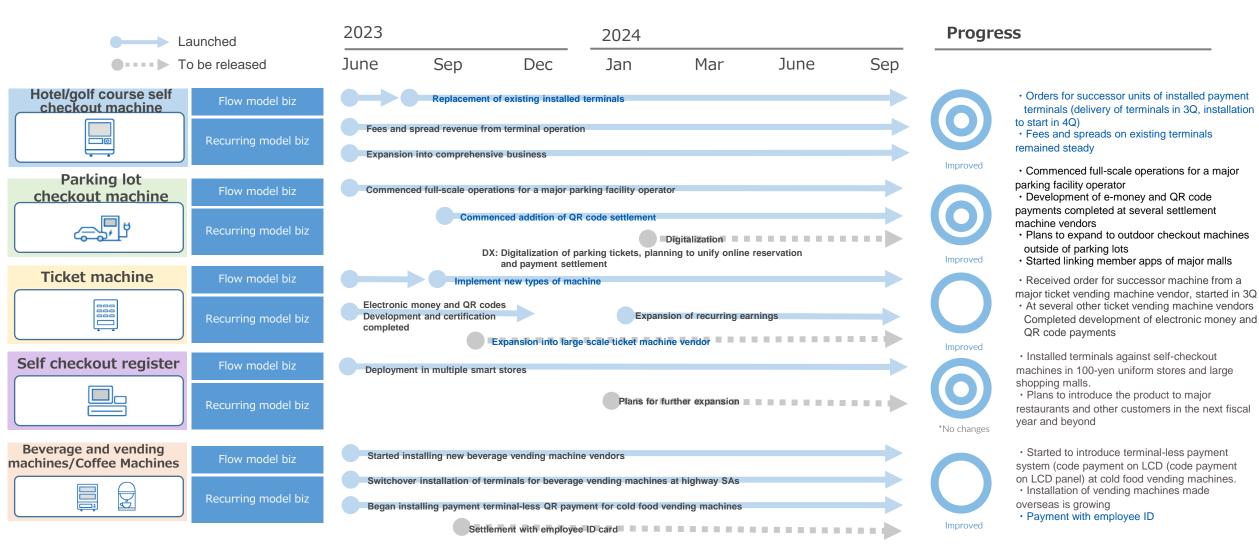


#### Forecast for FY2024

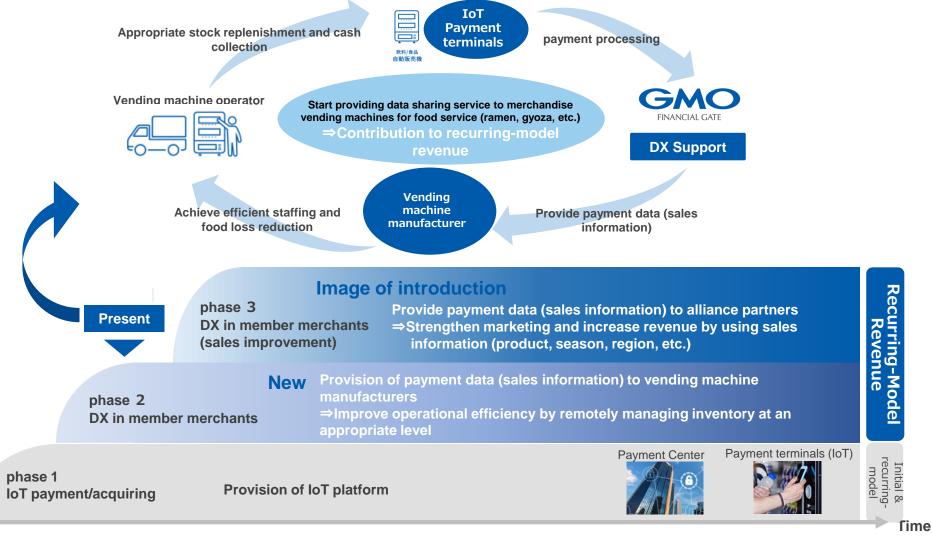
Growth rate of the no. of terminals decreased in FY2024, however, accumulation of small to large pipelines will lead to increase in terminals



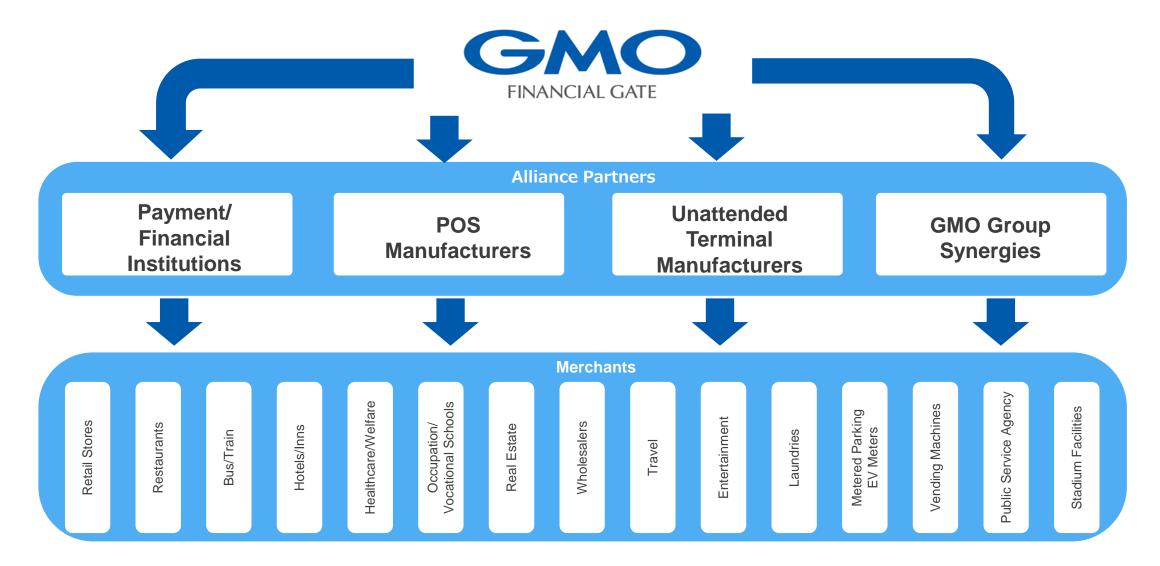
# Unmanned Terminals (IoT) has strengthened alliance initiatives in multiple areas Initiatives to monetize data is planned to materialize in the near future



Started providing payment data service for merchandise vending machines, contributing to recurring-model revenue. Supporting merchants' operational efficiency improvement and sophistication (DX) using data



Working with alliance partners allows us to secure participating merchants consistently and steadily



#### **Unique Positioning**

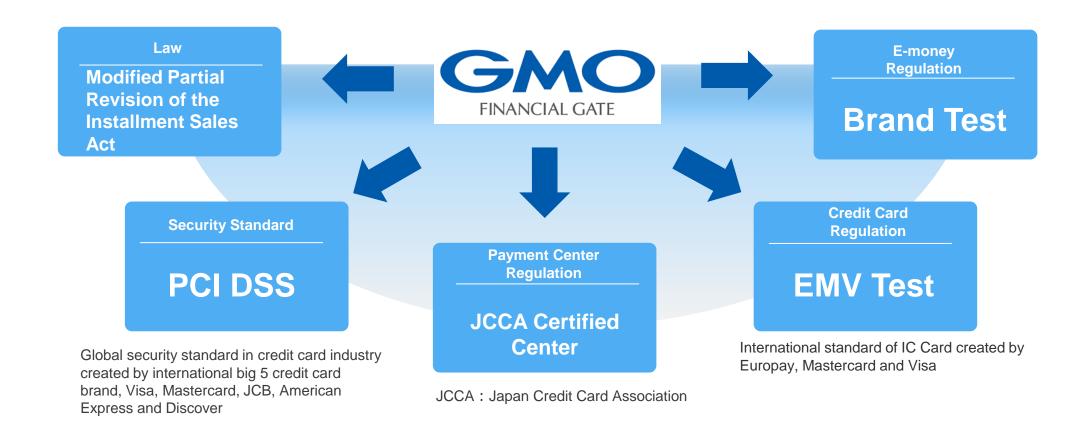
End-to-end solutions via one-stop platform allows us to create alliances with many players in the market

■ Solutions in Offline Payment Market Adaptation of Customization Payment Clearing/ Maintenance/ **Terminal** Top-End POS (Customize Payment Processing Settlement Adjustment Support Methods) Register Models FG N Leading payment network player R Major operating company Using their own registers only P Leading payment vendor

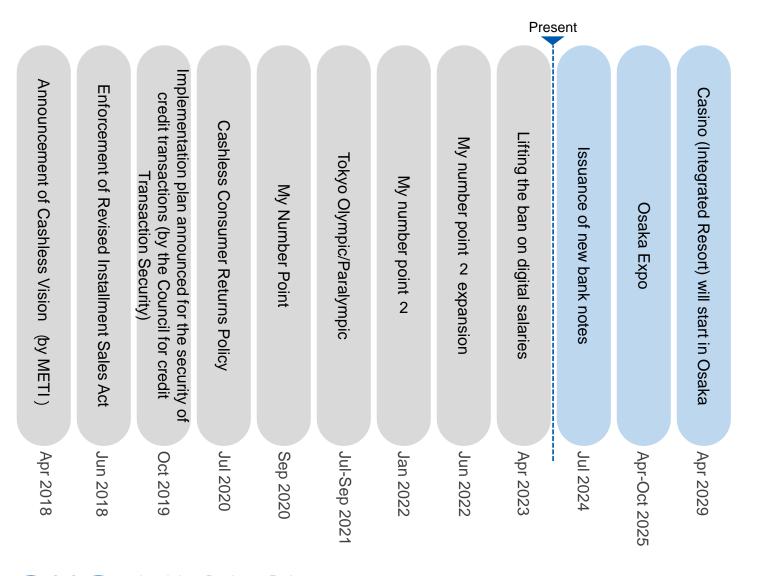


### Barriers to Entry (Regulations to be Followed)

Many kinds of regulations exist in the face-to-face payment market depending on the payment method, and the number of regulations are increasing. As payment methods become more diversified, the barriers to entry become more challenging



#### METI announced its Cashless Vision policy in 2018, Japanese cashless market will expand in response



#### **Impact on Business**

Increasing demand for cashless terminals as merchants are obligated to use credit card IC Expanding demand for cashless terminals as merchants become obligated to use credit card IC

Consumer redemption projects have resulted in Increase in the amount of payments processed

With/after COVID, the Expanding Contactless and IoT Payment Needs

Inbound Demand Leads to Expanding need for cashless payment terminals Expansion of mobility payment needs

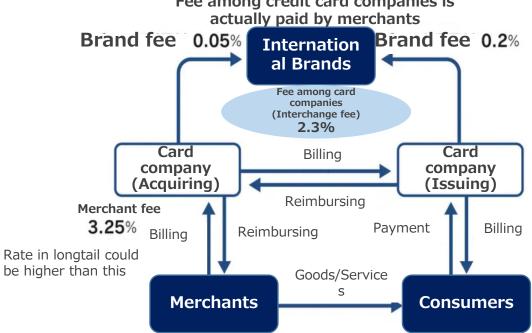
In line with the cost of adapting to the new banknotes Stimulus to introduce cashless payment terminals

Expanding needs for small payments due to the spread of terminal-less payment taps to pay/phones

Government Announces Policy of Going Completely Cashless for Osaka Expo; Plan to install 1,000 terminals

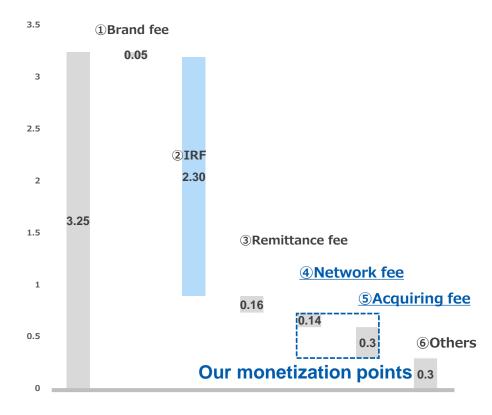
Osaka IR to be Approved by Government, Targeting Opening in Latter Half of 2029 Expanding demand for cashless terminals In response to a request from the Japan Fair Trade Commission, Visa, Mastercard, and UnionPay announced their intention to disclose their interchange fee rates by the end of November

# METI requires fee among credit card companies Fee among credit card companies is



#### **Breakdown of MDR**

(model case: AOV ¥5K SME merchant)





Implemented various measures to prepare for future handset-less payments. Strengthening Initiatives in the Mobility Domain and Beverage Vending Machines

#### **Status of Our Efforts**

#### **Tap to Phone**

#### Dec 2021~

Started handling touch settlement of JCB at Nagaden-bus





#### Dec 2020~

Launched handset-less NFC-touch payment service with Soft Space



#### NFC tagging touch payment

#### Launched in FY2023

Aiming to provide services with major food manufacturers





**Terminal-less** 



Automatic connection to the internet by holding a smartphone

No app is needed





Select product





Merchandise receipts



Settlement completed



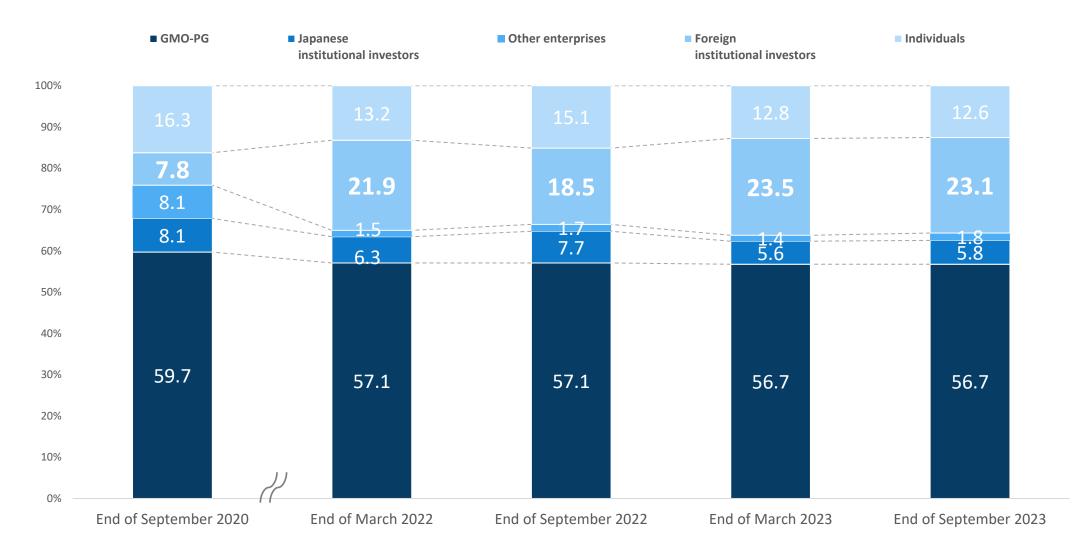
Pay with biometrics (Apple Pay, Google Pay)

**High Security** 

Tap to Phone: Mobile payment service where merchants do not need to prepare cash registers and terminals for payments, and NFC-enabled devices can be used as payment reception terminals. NFC: An abbreviation for Near Field Communication, a communication standard that can be communicated using contactless IC chips and simply by holding them over. NFC tag: Tags that allow NFC-enabled devices and devices to perform various operations simply by holding up an NFC-enabled smartphone.

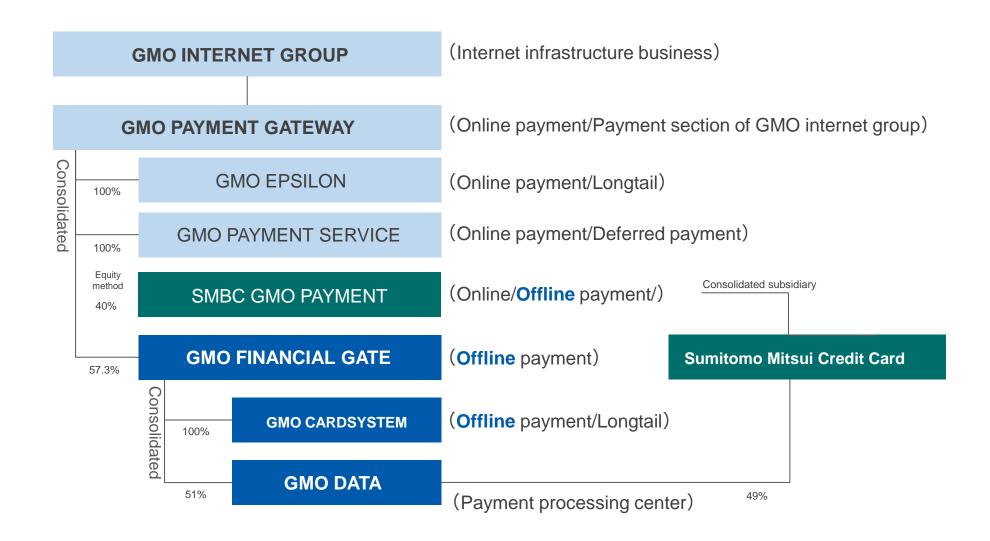


The ratio of foreign institutional investors increased again as a result of aggressive IR activities for domestic and foreign institutional investors through 1-on-1 meetings and conference appearances





#### GMO-FG serves in offline face to face payment market as a consolidated subsidiary of GMO-PG





■ Company GMO Financial Gate, Inc. (TSE Growth Ticker:4051)

■ Foundation September 1999

■ Address Humax Shibuya Building 7F, Shibuya Dogenzaka 1-14-6, Tokyo

■ Stock Capital ¥1,629 Million(end of September 2023)

■ Major Shareholder GMO Payment Gateway, Inc.

■ Board Member Representative Director, President Kentaro Sugiyama

Director Akio Aoyama (Solution Partner Division Executive Manager)
Director Tomonaga Fukuda (IT Platform Division Executive Manager)
Director Tomoki Tamai (Corporate Support Division Executive Manager)

Director Tatsuya Koide (GMO Payment Gateway, Inc. Chief Managing Executive Officer)

External Director Nao Shimamura External Director Rie Asayama

External Auditor Takayoshi Nagasawa

External Auditor Satoru Ozawa

Auditor Takashi linuma (CPA)

■ Auditing Firm Ernst & Young ShinNihon LLC

■ Subsidiary GMO CARD SYSTEM, Inc. shareholding ratio:100% GMO CARD SYSTEM

GMO DATA, Inc. shareholding ratio: 51.0% (Mitsui Card Company, Limited: 49.0%) GMO DATA

■ Business Cashless payment infrastructure service (credit card, debit card, e-money etc.)



Floor-Standing Model



**Mobile Model** 



**Embedded Model** 



**POS Model** 

( As of November 11, 2023 )



#### Reference

Site name	URL
GMO Financial Gate	https://gmo-fg.com/
IR	https://gmo-fg.com/ir/
Sustainability	https://gmo-fg.com/sustainability/
Recruitment information	https://gmo-fg.com/recruit/
GMO Financial Gate (English)	https://gmo-fg.com/en/
GMO Payment Gateway	https://www.gmo-pg.com/
Cashless Roadmap 2023	https://paymentsjapan.or.jp/publications/20230816_roadmap2023/
Selected Service Industry Current Statistics Survey	https://www.meti.go.jp/statistics/tyo/tokusabido/index.html
Cashless payment ratio in 2022	https://www.meti.go.jp/press/2023/04/20230406002/20230406002.html
Statistics of foreign visitors to Japan	https://www.jnto.go.jp/statistics/data/visitors-statistics/



# Thank you CMOFINANCIAL GATE

GMO Financial Gate, Inc. (TSE Growth 4051)

IR web site URL https://www.gmo-fg.com/ir/

